



# The Resource Guide to Wayne County

Photo Credit: WBHN 2023 Photo Contest Winner, Katherine Nolin

This collection of resources was a collaborative effort of Wayne Behavioral Health Network and our many community partners, working together to enhance the mental, physical, and social wellbeing of the residents of Wayne County.

For updates, or if you would like your service agency listed in this resource guide, please contact Molly Pulinski at [mpulinski@co.wayne.ny.us](mailto:mpulinski@co.wayne.ny.us)



# Table of Contents

<b>Emergency</b>	<b>2</b>	<b>Legal Services</b>	<b>27-29</b>
<b>Animal Welfare/Services</b>	<b>3</b>	<b>Libraries</b>	<b>29-30</b>
<b>Bereavement/Grief</b>	<b>3-4</b>	<b>Medical</b>	<b>30-34</b>
<b>Childcare Centers</b>	<b>4-5</b>	<b>Mental Health</b>	<b>34-37</b>
<b>Clothing</b>	<b>5-6</b>	<b>Police</b>	<b>37-38</b>
<b>Dental</b>	<b>7-9</b>	<b>Public Health</b>	<b>38-39</b>
<b>Disability Services</b>	<b>9-11</b>	<b>Senior Services</b>	<b>39-43</b>
<b>Education</b>	<b>11-16</b>	<b>Social Services</b>	<b>44</b>
<b>Employment</b>	<b>17-18</b>	<b>Single Point of Access (SPOA)</b>	<b>45</b>
<b>Family</b>	<b>18-20</b>	<b>Substance Abuse</b>	<b>45-48</b>
<b>Finance</b>	<b>20</b>	<b>Veterans</b>	<b>48-52</b>
<b>Food</b>	<b>21-24</b>	<b>Vision</b>	<b>53</b>
<b>Housing</b>	<b>25-27</b>	<b>Youth Services</b>	<b>54-56</b>

# Emergency Hotlines/Numbers

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Emergency	911
Suicide and Crisis Lifeline	Call 988 Text 741741 Veterans line- 988 then dial 1
211 Lifeline	Call 211 or 1-877-356-9211 Text 898211
Wayne Behavioral Health Network Open Access Center	315-946-5750
Adult Protective Services	844-697-3505
Department of Social Services- Homeless Services	315-946-4881
Department of Aging and Youth- Homeless Youth Program Phone	315-946-5624
Domestic Violence Crisis Line- Family Counseling Services of the Finger Lakes	800-695-0390
Mandated Reporter Hotline	800-635-1522
National Domestic Violence Hotline	1-800-799-SAFE (7233) Text 88788
New York State Child Abuse/Neglect Hotline	800-342-3720
New York Regional Poison Control Centers	1-800-222-1222
Public Safety	315-946-9711
Survivor Advocacy Center of the Finger Lakes	800-456-1172

## Animal Welfare/Services

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Clear Path for Veterans Canine Program

<https://www.clearpath4vets.com/programs/canine-program>

Lollypop Farms

99 Victor Road, Fairport, NY 14450

585-223-1330

<https://Lollypop.org>

Wayne County Humane Society

1475 County House Road, Lyons, NY 14489

315-946-3389

<https://waynehumane.org>

## Bereavement/Grief

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Wayne Behavioral Health Network

Bereavement/Grief Resources available online

315-946-5722

<https://web.co.wayne.ny.us/605/Bereavement-Grief-Support-Groups>

American Foundation for Suicide Prevention

AFSP lists U.S. and international suicide bereavement support groups as a public service to loss survivors.

<https://afsp.org/find-a-support-group/>

Camp Heartstrings/Camp Dreams

Camp Heartstrings/Camp Dreams is a three day camp for children (entering grades 2-11 in September 2023) who are adjusting to the death of a loved one.

585-274-4069

<https://www.urmc.rochester.edu/home-care/hospice-care/camp-heartstrings.aspx>

The Compassionate Friends, The First Unitarian Church

The Compassionate Friends is a nonprofit, self-help support organization for families who have experienced the death of a child of any age from any cause. There is no religious affiliation or membership requirements.

220 Winton Road South, Rochester, NY 14610

<https://www.tcfrochester.org/>

The Center for Hope and Healing

Grief counseling (individual& group)

400 S. Main Street, Newark NY 14513

315-830-4080

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## COMMUNITY RESOURCE GUIDE

### Dreams from Drake- UR Medicine Hospice

Monthly support group for children and teens who lost a sibling or parent/guardian.

585-274-4069

<https://dreamsfromdrake.org/>

### The Living Well Mission

Bereavement Group, Penn Yan.

315-536-0838

<https://thelivingwellmission.org>

### NAMI Rochester

Suicide Bereavement Support Group via zoom

1st and 3rd Monday of every month

6:30pm-8:00pm

<https://www.namiroc.org/suicide-bereavement>

### Pittsford Youth Services

Bereavement support for children, adolescents and families. Individual counseling by licensed social workers to help children and families work through their grief.

585-264-0604

<https://www.pittsfordyouthservices.org/>

### Rochester Regional Health: Home Care and Hospice Care

Open, Drop-In Bereavement Groups. No registration is required. For individuals who have lost a family member.

585-214-1000

<https://www.rochesterregional.org/services/hospice-care/our-services/bereavement-services>

### Smile Through the Storms

Support group for survivors and ones who have lost a loved one to suicide. Meetings are 2x/month, in person and virtually.

To attend in person: 529 Budd Street, Elmira, NY 14904

607-241-6624

<https://www.smilethroughthestorms.com/>

### Suicide Loss Support Group- Waterloo VFW

Last Monday of the month, 5:30-7:00pm

29 W. Elisha Street, Waterloo, NY 13165

### Thompson Health: Wellness Services

585-396-6780

<https://wellnesshub.thompsonhealth.com/Support-Groups>

## Childcare Centers

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### Agri-Business Child Development at Lake Ontario

6395 Tuckahoe Road, Williamson, NY 14589

315-589-7421

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COMMUNITY RESOURCE GUIDE

Agri-Business Child Development Red Creek	6809 Church Street, Red Creek, NY 13143 315-754-8759
Candy Apple Pre-School and Children's Center	101 Erie Boulevard, Newark, NY 14513 315-331-6966
Children's Continuous Care Inc.	369 Mildahn Road, Macedon NY 14502 585-377-9630
Creative Environment Day Care	28 W Main Street, Macedon NY 14502 315-986-8176
Prime Time After School Program- Sodus Central School District	6375 Robinson Road, Sodus NY 14551 315-483-2331
Rhyme Tyme Child Care Center	944 Route 104 , Ontario NY 14519 315-524-5170
Roosevelt Children's Center	848 Peirson Ave, Newark, NY 14513 315-331-2086
Scarlet Thread Ministries Youth Center Programs Various locations	scarletthread.org
Tot Spot Child Care Center	1045 Brixton Drive, Macedon NY 14502 315-986-0975
YMCA of Greater Rochester Before and After School Program Gananda, Red Jacket, Wayne	585-341-4010

## Clothing

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Birthright of Ontario/Wayne County Maternity clothes, baby clothes, diapers, baby food/formula.	2003 Ridge Rd, Ontario NY 14519 315-524-2120 Call for hours.
Care Net of Wayne County	1141 E Union Street, Newark, NY 14513 315-573-7833 www.carenetofwaynecounty.com

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COMMUNITY RESOURCE GUIDE

Care Net of Wayne County

1141 E Union Street, Newark, NY 14513  
315-573-7833  
[www.carenetofwaynecounty.com](http://www.carenetofwaynecounty.com)

Catholic Charities Finger Lakes

Must be resident of Wayne County. Proof of residency required.

Wednesday 10:00AM-1:00PM, 5:00PM-7:00PM, Saturday 10:00AM-1:00PM.  
12019 E Main Street, Wolcott NY 14590  
315-331-4867 ext. 10

Family Hope Center

No eligibility or required documentation.

Tuesday 1:00PM-4:00PM, Wednesday-Friday 10:00AM-4:00PM.  
551 S Exchange Street, Geneva NY 14456  
315-789-0708

[www.familyhopecentergeneva.org/services](http://www.familyhopecentergeneva.org/services)

Grace House- Zion Episcopal Church

Monday 6:00pm-8:00pm, Thursday 3:00pm-5:00pm  
120 E Main St, Palmyra, NY 14522  
315-597-9236

The Green Angels

315-573-3200  
<https://the-green-angels.com/>

Helpful Hearts

Must be resident of Wayne County, ID required.

Monday-Friday 10:00AM-5:00PM, Saturday 9:00AM-2:00PM.  
12 Geneva St, Lyons, NY 14489  
315-690-1952

St. Mark's Church- Baby Closet

Emergency/crisis only. No documentation required. Appointment only.

400 S Main Street, Newark, NY 14513  
315-331-3610  
<https://stmarknewark.org>

Success Center Program- Finger Lakes Community Action

Resident of Wayne County. Income eligibility requirements. Proof of address and proof of income.

7188 Ridge Road, Sodus NY 14551  
315-483-8761

St. John's Episcopal

Youth age 3-16. No documentation required.

Tuesday/Thursday 9:00am-12:00pm  
54 W Main Street, Sodus NY 14551  
315-483-4235

United We Stand- Hopes Closet

513 W. Union St., Suite 2, Newark, NY 14513  
315-909-4730

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COMMUNITY RESOURCE GUIDE

Wayne County Rural Ministry Come-Unity Center, Inc

4170 Main Street, Williamson NY 14589

315-589-8105

Woodlane Community Church

Saturday's 9:00am-12:00pm

5694 Wood Ln, Newark, NY 14513

## Dental

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Apple Blossom Dental

Excellus, Cigna, Metlife, Health Economics, Lifetime Benefit Solutions, Delta Dental

3800 Railroad Ave, Williamson, NY 14589

315-589-4471

Canal Town Family Dental

Health Plex, Delta, BCBS, Cigna, United, and Medicare

402 W Main St, Palmyra, NY 14522

315-597-4581

Christopher W. Amadori, D.D.S.

Excellus, employer sponsored plans

3665 Countryside Ln, Marion, NY 14505

315-926-5200

Clifton Springs Dental

Accepts insurance except Fidelis, Dentaquest, and WellCare

2 Coulter Road, Suite 1720, South Entrance, Clifton Springs, NY 14432

315-318-0284

Dingus Orthodontics

Accepts most insurance including Medicaid

106 High St, Newark, NY 14513

315-331-3726

DeMarree Dental

Excellus (employer plans)

67 W Main St, Sodus, NY 14551

315-483-8301

Dr. Emmanuel Puddicombe

Health Plex

52 Broad St, Lyons, NY 14489

315-946-4656

Fairway Dental

Accepts all employer sponsored plans

1209 Mayberry Pl, Macedon, NY 14502

315-986-3400



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COMMUNITY RESOURCE GUIDE

Finger Lakes Dental Care

Most employer sponsored plans (most child plans through the state)

523 E Main St, Palmyra, NY 14522  
315-387-4335

Get It Straight Orthodontics

1213 Mayberry Pl, Macedon, NY 14502  
315-986-5800

Gilson & Tobin DDS

In network with Excellus (employee sponsored)

6200 Slocum Rd, Ontario, NY 14519  
315-524-7433

Grape Lakes Family Dental: Julie Labrecque, DMD

Out of Network

2 S Main St, Manchester, NY 14504  
315-462-5633

Hersini Dental

Accepts most insurance, including Medicaid

324 W North St, Ste 6. Geneva, NY 14456  
315-789-9054

Dr. John A. Guerrieri DDS

All employer sponsored

2100 Walworth Penfield Rd, Walworth, NY 14568  
315-986-1144

Macedon Family Dentistry

Accepts all employer sponsored plans

1212 NY-31, Macedon, NY 14502  
315-986-3545

Maple Ave Dental

Out of network

20 Maple Ave, Sodus, NY 14551  
315-483-8913

Michael A Herbert, DDS

Excellus

6127 Maple Ave #003, Williamson, NY 14589  
315-589-2813

Michael S Adsit, DDS

Accepts all employer sponsored plans

1000 Driving Park Ave, Newark, NY 14513  
315-331-6232

Mosaic Health Community Dentistry Finger Lakes

1519 Nye Rd, Lyons, NY 14489  
315-871-3178

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COMMUNITY RESOURCE GUIDE

Newark Community Health

Accepts most insurance, including Medicaid

13 West Union Street, Newark, NY 14513  
315-483-1199

Newark Family Dental

Employer sponsored plans & Select Program through BCBS

114 High St, Newark, NY 14513  
315-331-4530

Ontario Family Dentistry

In network with BCBS, accepts all others (except Medicaid)

6277 Furnace Rd, Ontario, NY 14519  
315-524-4135

Palmyra Family Dentistry

All employer sponsored

102 Hyde Pkwy, Palmyra, NY 14522  
315-239-4415

Sodus Community Health

Accepts most insurance, including Medicaid

6341 Ridge Rd, Sodus, NY 14551  
315-483-1199

Wolcott Dentistry

In network with Excellus, Guardian, Cigna, Delta, Metlife, will accept others (will not accept Medicaid)

6010 Draper St, Wolcott, NY 14590  
315-594-8611

## Disability Services

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For special educational programs see section on “Education”

Adult Career & Continuing Education Services Vocational Rehabilitation (Access VR)

ACCES-VR assists individuals with disabilities to achieve and maintain employment and to support independent living through training, education, rehabilitation, and career development.

1-800-222-JOBS (5627)

<https://www.acces.nysed.gov/>

The ARC Wayne

We support people with and without intellectual and other developmental disabilities and their families. With more than two dozen programs, The Arc Wayne is able to support more than 1,700 individuals with and without disabilities.

150 Van Buren St, Newark, NY 14513  
315-331-7741

<https://arcwayne.org/>

Brain Injury Association of New York State

518-459-7911  
[www.bianys.org](http://www.bianys.org)

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COMMUNITY RESOURCE GUIDE

Center for Autism and Related Disorders, Inc.,

6 N Main St #110, Fairport, NY  
585-377-6590  
<https://centerforautism.com/>

Goodwill of the Finger Lakes- Vision Rehabilitation Services

Offers vision rehabilitation services for individuals with visual impairment or legal blindness.

500 S Clinton Avenue, Rochester NY 14620  
585-232-1111

Happiness House

Happiness House offers programs and services for children and adults with disabilities, and their families, in Ontario, Seneca, Yates, and Wayne Counties.

5415 County Road 30. Canandaigua, Ontario County, NY 14424  
children's programs: 585-394-1190  
adult programs: 585-394-9510  
<https://www.happinesshouse.org/>

Law NY

We provide free legal aid to people with civil legal problems in western New York.

361 South Main Street, Geneva, NY 14456  
315-781-1465  
<https://www.lawny.org/>

Finger Lakes Legal Care

A project of Law NY. Centralized goal of improving health and well-being for vulnerable populations by meeting legal needs.

585-450-3718

The New York State Office for People With Developmental Disabilities

The New York State Office for People With Developmental Disabilities (OPWDD) is responsible for coordinating services for New Yorkers with developmental disabilities.

<https://opwdd.ny.gov/>

New York State Commission for the Blind

Provides vocational rehabilitation and other direct services to legally blind New York State residents including children, adults and elderly persons.

259 Monroe Avenue, Rochester NY 14607  
585-238-8110

Pathways Inc.

Family support services for supports for families of individuals with a developmental disability who live at home with a family member.

<https://www.pathwaysforyou.org/>

Person Centered Services

Person Centered Services provides Care Coordination for people with intellectual and developmental disabilities. Our job is to help individuals and families navigate a very complex system.

513 W. Union Street, Suite 6, Newark, NY 14513  
855-208-3533

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## COMMUNITY RESOURCE GUIDE

### Starbridge

Students who have disabilities or suspected disabilities and are age 5-26 have access to a variety of supports, services, programs and accommodations that allow them to receive an appropriate education that will prepare them for adulthood.

1650 South Avenue, Suite 200, Rochester, NY 14620

585-546-1700

<https://starbridgeinc.org/>

### Strong Center for Developmental Disabilities (SCDD)

SCDD is a member of the Association of University Centers on Disabilities (AUCD), a network of interdisciplinary centers advancing research, education, policy, and practice for and with individuals with intellectual, developmental, and other disabilities, their families, and communities.

255 Crittenden Boulevard, Rochester, NY 14620

### UR Medicine Developmental and Behavioral Pediatrics

We provide evaluation and specialized healthcare for children with developmental challenges. All clinical services are provided at Developmental and Behavioral Pediatrics (formerly known as Kirch Developmental Services Center).

200 East River Road, Rochester, NY 14623

585-275-2986

### United States Social Security Administration Geneva

Financial and Income Based Services

15 Lewis Street, Geneva NY 14456

866-331-7759

## Education

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### Early Childhood Education/Early Intervention

#### Bright Start Pediatric Services

Bright Start Pediatric Services is a New York State-approved Early Intervention/ Preschool agency. We provide speech language therapy, special education, occupational therapy, and physical therapy to children from birth to age 5. Along with these services, we also provide evaluations for families looking to enter the Early Intervention or Preschool Special Education Programs within their counties or school districts. We serve families throughout Monroe, Wayne and Ontario Counties.

149 N Main Street, Fairport, NY

585-377-2230

<https://www.brightstart.biz/>

#### Center for Autism and Related Disorders, Inc.,

6 N Main St #110, Fairport, NY 585-377-6590

<https://centerforautism.com/>

#### Happiness House (3-5)

The Happiness House Birth to Five program combines evaluations, preschool education, therapy services, autism support, and service coordination to help children in the Finger Lakes region meet their full potential.

Geneva Location:

731 Pre-Emption Road, Geneva, NY 14456

315-789-6850



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COMMUNITY RESOURCE GUIDE

Happiness House (3-5)

Canandaigua Location:  
5415 County Road 30, Canandaigua, NY 14424  
585-394-1190  
<https://www.happinesshouse.org/>

Head Start/Early Head Start

Head Start / Early Head Start is a federally funded program that provides comprehensive services to pregnant women, infants, toddlers, preschool children and their families.

Newark Head Start  
301 Stuart Ave, Newark, NY 14513  
315-331-8172  
Lyons Head Start  
6 Clyde Rd, Lyons Ny 14489  
315-333-4155  
Clyde Head Start  
214 E Dezensg St, Clyde, NY 14433  
315-923-4782  
<https://www.fingerlakescommunityaction.org/>

Mary Cariola Center- Preschool program (3-5)

Mary Cariola's Preschool Program is designed to meet the individual needs of children ages three to five years. Students' abilities and developmental delays can vary significantly, so a range of class sizes and staff ratios are available in our full and half day classrooms. Referrals to the Preschool Program come from the student's home school district.

1000 Elmwood Ave., Suite 100, Rochester, NY 14620-3093  
585-271-2897 ext. 1250  
<https://www.marycariola.org/>

New York State Early Intervention Program (EIP)

EIP is part of the national Early Intervention Program for infants and toddlers with disabilities and their families. To be eligible for services, children must be under 3 years of age and have a confirmed disability or established developmental delay, as defined by the State.

Wayne County Public Health  
1519 Nye Road, Suite 200, Lyons, New York 14489  
315-946-5749

Rochester School for the Deaf

Our early childhood programs provide a welcoming and supportive learning opportunity for Deaf and hard-of-hearing infants, toddlers, and young children, as well as their families.

1545 Saint Paul St, Rochester NY 14621  
585-544-1240  
<https://www.rsdeaf.org/>

Roosevelt Children's Center

A program of ARC Wayne, provides early intervention and preschool services to children from birth to 5-years-old in a variety of home, community, and center-based options.

848 Peirson Ave, Newark, NY 14513  
315-331-2086  
<https://arcwayne.org/roosevelt-childrens-center>

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COMMUNITY RESOURCE GUIDE

**Public Schools**

Clyde-Savannah Central School District

215 Glasgow St, Clyde, NY 14433  
315-902-3000  
<https://www.clydesavannah.org/>

Gananda Central School District

1500 Dayspring Rdg, Walworth, NY 14568  
315-986-3521  
<https://www.gananda.org/>

Lyons Central School District

10 Clyde Road, Lyons, NY 14489  
315-946-2200  
<https://www.lyonscsd.org/>

Marion Central School District

4034 Warner Road, Marion, NY 14505  
315-926-2300  
<https://www.marioncs.org/>

Newark Central School District

100 East Miller Street, Newark, NY 14513  
315-332-3230  
<https://www.newarkcsd.org/>

North Rose-Wolcott Central School District

11631 Salter-Colvin Road, WolcottNY14590  
315-594-3141  
<https://www.nrwcs.org/>

Palmyra-Macedon Central School District

127 Cuyler Street, Palmyra, NY 14522  
315-597-3400  
<https://www.palmaccd.org/>

Red Creek Central School District

6624 South Street, Red Creek, NY 13143  
315-754-2010  
<https://www.rccsd.org/>

Sodus Central School District

6375 Robinson Road, Sodus, NY 14551  
315-483-2331  
<https://www.soduscsd.org/>

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COMMUNITY RESOURCE GUIDE

Wayne Central School District

6200 Ontario Center Road, Ontario Center, NY 14520  
315-524-1000  
<https://www.waynecsd.org/>

Williamson Central School District

4184 Miller Street, Williamson, NY 14589  
315-589-9661  
<https://www.williamsoncentral.org/>

**Special Education**

Hillside

Hillside Day Treatment programs are designed for students who experience significant challenges in school and or the community which impact their academic performance and/or social development. Our Day Treatment program are licensed schools by the New York State Education Department and the Office of Mental Health. We provide special education programming for students who have an Individual Education Plan (IEP).

Crestwood Day Treatment Therapeutic Education Center K-8  
2075 Scottsville Road, Rochester NY 14623

Halpern Day Treatment Therapeutic Education Center 7-12  
695 Bay Road, Webster NY 14580  
585-256-7500 or at [info@hillside.com](mailto:info@hillside.com)  
<https://hillside.com/services/day-treatment/>

Holy Childhood (age 5-21)

School Program Holy offers school-aged children with intellectual and developmental disabilities comprehensive educational and therapeutic services.

100 Groton Parkway, Rochester, NY 14623  
585-359-3710  
<https://www.holychildhood.org/>

The Kessler Center

Offers both residential (CRP) and day placements for students with developmental disabilities. Residential program is licensed through the Office for People with Developmental Disabilities. An available option for school districts seeking an out-of-district placement for students who need an alternative educational path due to their developmental disabilities

402 Rogers Parkway, Rochester NY 14617  
585-957-7163  
<https://www.easterseals.com/newyork/>

Mary Cariola Center- School Age Program (5-21)

Our School Age Program provides full-day educational programming for students 5 to 21 years of age. This educational programming is individualized and specialized to meet the complex needs of our students based on the significance of their disabilities.

1000 Elmwood Ave., Suite 100, Rochester, NY 14620-3093  
585-271-2897 ext. 1250  
<https://www.marycariola.org/>

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COMMUNITY RESOURCE GUIDE

**The Norman Howard School**

5th-12th grade students from over 30 school districts experience a rich and diverse school culture, learn strategies for managing their special learning needs, and graduate alongside their public school peers.

275 Pinnacle Rd, Rochester, NY 14623

585-334-8010

<https://www.normanhoward.org/>

**Rochester School for the Deaf**

Rochester School for the Deaf (RSD) continues to be a vibrant community that fosters the academic and social development of students from kindergarten to 12th grade. Deaf and hard-of-hearing students have equal opportunities to grow and flourish using American Sign Language in all facets of their school experience.

1545 Saint Paul St, Rochester NY 14621

585-544-1240

<https://www.rsdeaf.org/>

**Villa of Hope (students eligible age 12-21 years old)**

Villa of Hope School is year round program incorporates academic, vocational, and remedial services for youth in our Residential Treatment Center, Residential Treatment Facility, and local school districts. Students with emotional needs and learning disabilities are supported by a highly trained staff.

3300 Dewey Avenue, Rochester, NY 14616

<https://villaofhopeschool.org/>

**Wayne-Finger Lakes BOCES**

Regional Support Center

131 Drumlin Court, Newark, NY 14513

315-332-7400

Finger Lakes Secondary School

4120 Baldwin Road, Rushville, NY 14544

585-554-6492

Midlakes Education Center

550 Route 488, Clifton Springs, NY 14432

315-548-6631

Newark Education Center

439 West Maple Avenue, Newark, NY 14513

315-332-3328

Red Jacket Education Center

1506 Route 21, Shortsville, NY 14548

585-289-9649

Wayne Education Center

4440 Ridge Road, Williamson, NY 14589

315-589-2400

<https://www.wflboces.org/about-us/sites-and-locations>



### **Technical and Career Centers**

#### **Pathways Technology Early College High School (PTECH)**

Is a public education model focused on college attainment and career readiness. P-TECH schools span grades 9-14 and enable students to earn both a high school diploma and a no-cost, two-year post secondary degree in a STEM field.

1000 Technology Parkway, Newark, NY 14513

315-332-2190

<https://www.wflboces.org/ptech>

#### **Wayne Technical and Career Center**

WTCC is open to all secondary school students residing in & attending high school in Wayne County. Programs include focuses in such fields as Manufacturing and Engineering, Animal Sciences, Auto Body Repair, Carpentry, Cosmetology, Culinary Arts, Electrical Trades, Health Careers, and more.

4440 Ridge Road, Williamson, NY 14589

315-589-2600

<https://www.wflboces.org/wayne-technical-and-career-center>

### **Literacy**

#### **Child & Adult Literacy Programs of Wayne County**

Our Community Reads aims to enrich education for children by fostering a love for books and reading, Literacy Volunteers works with participating schools and teachers to provide evidence-based reading activities for children and families.

PO Box 408, 12 Canal Street, Lyons, NY 14489

315-946-5333- Appointment only

<https://lvwayne.org/>

### **Adult Continuing Education/ High School Equivalence Programs**

#### **Adult Literacy Program- Finger Lakes Community College**

Offers high school equivalency preparation and classes. Provides literacy instruction.

3325 Marvin Sands Drive, Canandaigua NY 14424

315-331-9098

#### **Center for Academic and Workforce Development**

A community based center offering an assortment of academic, occupational, and employability courses. These courses are geared to introduce, as well as supplement students with educational and vocational skills, through advanced technology training for a high-demanding technological world. Provides Computer Literacy and GED prep courses.

161 Chestnut Street, Rochester NY 14604

585-327-4012

#### **Rochester Equal Opportunity Center REOC**

Provides academic education, vocational, and ESOL education. Prepares students to pass the high school equivalency examination.

161 Chestnut Street, Rochester NY 14604

585-232-2730

<https://reoc.brockport.edu/>

# Employment

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## Access-VR

Adult Career and Continuing Education Services. Serving the Education & Employment Needs of New York State's Adult Citizens

Geneva Office  
70 Elizabeth Blackwell St, Geneva, NY  
315-789-0191  
Rochester Office  
109 South Union Street, Rochester, NY 14607  
585-238-2900  
<https://www.acces.nysed.gov/>

## The Arc Wayne- Supported and Vocational Employment Services

Provides Supported and Vocational Employment services for individuals with disabilities.

150 Van Buren Street, Newark NY 14513  
315-331-7741 ext. 311  
[www.arcwayne.org](http://www.arcwayne.org)

## Clear Path for Veterans

Career Services

1223 Salt Springs Road, Chittenango, NY 13037  
315-687-3300  
<https://www.clearpath4vets.com/>

## Finger Lakes Works

P.O. Box 111, Geneva, NY 14456  
315-789-3131

## Ticket to Work

You may be eligible if you are between 18 and 64, receive SSDI/SSI, and want to work. There is no cost or obligation to participate. Through this program, people with disabilities can achieve financial independence.

1-866- 968-7842

## Goodwill of the Finger Lakes- Vision Rehabilitation Services

Offers vocational/employment services that include: assessment, placement, job supports and training, and follow-up. Services eligible for those with Visual impairment or legal blindness.

500 S Clinton Avenue, Rochester NY 14620  
585-232-1111

## New York State Department of Labor Division of Employment Ontario and Wayne Counties

795 Canandaigua Road, Geneva NY 14456  
315-789-1771

## Opportunity ROCS Education and Employment Services

Located at Carlson Co-Work. Career assessment evaluations, job development and readiness training, and assistance for job search and placement.

60 Carlson Road, Rochester NY 14610  
585-730-2421

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## COMMUNITY RESOURCE GUIDE

### Skills, Training, and Employment Access for the Development of Youth- STEADY Work

Youth initially begin the program with employment in a structured, program-based work environment where their skills can be evaluated, and relationships with co-workers and staff can be developed. As participants develop skills, more opportunities become available in community-supported and independent employment.

2 Maple Avenue Sodus, NY 14551

515 N. Main Street Newark, NY

315-882-1521

### Success Center Program, Employment Services- Wayne County Action Program, Inc.

Provides job search assistance to those seeking employment.

159 Montezuma Street, Lyons NY 14489

315-665-0131

<https://www.fingerlakescommunityaction.org/>

### Veterans Outreach Center, Inc.

Offers an employment resource center that aims to help veterans stabilize and re-enter the workforce.

447 South Avenue, Rochester NY 14620

585-546-1081

[www.vocroc.org](http://www.vocroc.org)

### Workforce Development

The Finger Lakes Works Career Center consists of the Wayne County Department of Workforce Development One-Stop Center and the New York State Division of Employment Services.

1519 Nye Road, Suite 600, Lyons NY 14489

315-946-7702

## Family

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### Advocacy for Community Empowerment (ACE) - Finger Lakes Community Action

The Wayne CAP ACE program provides community and in-home parent education/supportive services that are confidential, safe, and non-judgmental. Workshops for all stages of parenting are voluntary and can be accessed throughout Wayne County for Parents/Caregivers that wish to expand their skill basis. This program also reaches incarcerated parents by hosting a variety of workshops in the Wayne County Jail.

51 Broad St, Lyons, NY 14489

315-333-4155

<https://www.fingerlakescommunityaction.org/>

### Aspire Hope

AspireHope NY, Inc. delivers independent peer services and other supports to individuals and their families to achieve wellness and develop natural supports.

25 W Steuben Street, Bath NY 14810

1-607-776-2164

### CareNet Pregnancy Care Center of the Finger Lakes

120 N Main Street, Suite 28, Canandaigua NY 14424

585-393-0431

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COMMUNITY RESOURCE GUIDE

**Child Care Council Inc.**

Child Care Council is a Child Care Aware® Quality Assured agency that provides information, training, and resources to child care providers and parents in Livingston, Monroe, and Wayne counties in the State of New York.

165 E Union St Suite 170, Newark, NY 14513  
315-331-5443  
<https://childcarecouncil.com/>

**Child and Family Resources, Inc.**

1-800-881-5786  
<https://www.cfresources.org/>

**Day Care Assistance- DSS**

Income Eligible Child Care Assistance- Child Care Assistance help parents/guardians who are striving to be self-sufficient by giving them choices in childcare arrangements and by helping them pay for quality childcare.

77 Water Street, Lyons, NY 14489  
315-946-4881

**Healthy Families Wayne County- Finger Lakes Community Action**

Healthy Families has highly trained staff who can help you navigate through your parenting journey to reduce your fear of the unknown. Information available on pregnancy, infant care, breastfeeding, family goals, and parent-child interactions.

51 Broad St, Lyons, NY 14489  
315-333-4155  
<https://www.fingerlakescommunityaction.org/>

**Family Promise of Wayne County**

Serving families experiencing homelessness.

<https://www.fpwayneny.org/>

**Finger Lakes Community Health- Family Planning Program Sites**

Newark Community Health Center  
513 West Union Street, Newark NY 14513  
315-781-8448

Sodus Community Health Center  
6341 Ridge Road, Sodus NY, 14551  
315-483-1199

**Planned Parenthood of Central and Western New York**

15 Lafayette Ave, Canandaigua, NY 14424  
1-866-600-6886

**Targeted Regional Permanency Center**

The program goal is to strive to improve safety, sustain permanency and promote the wellbeing of the whole family. Ultimately, our program strives to minimize future disruptions while assisting the family in reinforcing and supporting permanency. . This program is offered to any Post Adoptive or Post Guardian family.

Catholic Charities of the Finger Lakes  
94 Exchange Street, Geneva, NY 14456  
315-789-2235 Ext. 123



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COMMUNITY RESOURCE GUIDE

United We Stand Family Support & Parenting Education

513 W. Union St., Suite 2, Newark, NY 14513  
315-502-0007

<https://www.unitedwestandcac.org/>

Wayne County Rural Health Network

6692 Middle Road, Suite 2200, Sodus, NY 14551  
315-483-3200

Wayne County Department of Aging and Youth  
Families & Communities Together (FACT)

1519 Nye Road, Suite 300, Lyons, NY 14489  
315-946-5624

## Finance

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Consumer Credit Counseling Service of Rochester, Inc.

1050 University Avenue, Suite A, Rochester NY 14607  
585-546-3440

[www.cccsofrochester.org](http://www.cccsofrochester.org)

New York State Department of Labor/Unemployment Insurance

888-209-8124

<https://unemployment.labor.ny.gov>

New York State Department of Financial Services

<https://www.dfs.ny.gov/>

New York State Office of Temporary and Disability Assistance

800-342-3334

<https://otda.ny.gov/>

United States Department of Housing and Urban Development

Provides information on buying a home, renting, foreclosure, credit issues and reverse mortgages.

202-708-1112

[www.hud.gov](http://www.hud.gov)

United States Social Security Administration Geneva

Financial and Income Based Services

15 Lewis Street, Geneva NY 14456

866-331-7759

[www.ssa.gov](http://www.ssa.gov)

Wayne County Department of Social Services

77 Water Street, Lyons NY 14489

315-946-4881

# Food

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## Farmer's Markets

### Ginegaw Farmer's Market

Ginegaw Park, Lorraine Dr, Walworth, NY 14568  
Tuesdays, 3 pm - 6 pm. FMNP accepted.

### Lyons Farmers' Market

Lyons Village Park, 26 Church St, Lyons, NY 14489  
Saturdays, 8 am - 12 pm, June through October. FMNP accepted.

### Marion Farmers' Market

Marion Elementary School Parking lot - 3852 N Main Street, Marion NY 14505  
Fridays, 3 pm - 6 pm, June through October.

### Newark Farmers' Market

Central Park, 100 Church St, Newark, NY 14513  
Thursdays, 4 pm - 7 pm, June through October. SNAP/EBT and FMNP accepted.

### Sodus Farmers' Market

United 3rd Methodist Church 58 W Main St, Sodus, NY 14551  
Wednesdays, 2:30 pm - 6pm, June through October. SNAP/EBT and FMNP accepted.

## Food Closets

### Clyde United Methodist Church Food Pantry

84 Sodus Street, Clyde, NY 14433  
315-651-3235

### Covenant Life Fellowship Food Pantry

No fees or eligibility requirements. By appointment only.

1574 Hennessey Road, Ontario, NY 14519  
315-589-9214

### Finger Lakes Action Pantry- Success Center

Resident of Wayne County. Income eligibility requirements.

M by appointment.; Tuesday-Thursday 8:00AM-3:00PM. Friday 11:30AM-4:30PM.  
7188 Ridge Road, Sodus, NY 14551  
315-483-8761

### Foodlink Pantry Pop-up

585-328-3380  
[www.foodlinkny.org](http://www.foodlinkny.org)

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COMMUNITY RESOURCE GUIDE

**Helpful Hearts Community Closet & Food Pantry**

Residents of Wayne County. ID required. No fee for service.

Monday-Friday 10:00AM-5:00PM., Saturday 9:00AM-2:00PM.

10-12 Geneva Street, Lyons, NY 14489

315-690-1952

**Lyons Community Food Pantry**

Must be resident of Lyons. Proof of address/ID required. No fee for service.

Monday-Friday 11:00AM-1:00PM. Home delivery available on Fridays.

11 Queen Street, Lyons, NY 14489

315-871-7242

**Macedon Center United Methodist Church Free Food Shed**

Parking Lot across from the church

1160 Macedon Center Road, Macedon, NY 14502

**Macedon Food Pantry**

Zip codes 14502 and 14568 (Macedon and Walworth). No fee for service.

Friday 12-130

St. Patrick's Church (office in St. Anne's)

52 Main Street, Macedon, NY 14502

315-524-2611

**Newark Food Closet- Emmanuel Methodist Church**

Must be resident of Wayne County, ID or proof of address required. Limit once per month.

Monday-Friday 10am-12pm

301 East Miller Street, Newark, NY 14513

315-332-8582

**NR-W CSD Cougar Cupboard**

Must be a student and reside in North-Rose Wolcott School District.

Monday-Friday 8:00AM-2:30PM.

11631 Salter Colvin Road, Wolcott, NY 14590

315-594-1751

**North Rose United Methodist Church Food Pantry**

Eligible for residents of Town of North Rose. Service available once per month or at the discretion of the administrator. No fee for service.

Wednesday, Friday 10:00AM-12:00PM or by appointment.

5050 Main Street, North Rose, NY 14516

315-587-9544

**Ontario Food Pantry- First Presbyterian Church**

Must have a referral from any church in the town of Ontario, school staff, local Department of Social Services, or Department of Aging.

Monday 630-730pm

1932 Ridge Road, Ontario, NY 14519

315-524-7938

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COMMUNITY RESOURCE GUIDE

Pal-Mac Food Pantry- Zion Episcopal Church

Resident of Palmyra, Macedon, and Farmington, proof of address required. No fee for service.

Monday, Wednesday 6:30PM-8:00PM.  
120 East Main Street, Palmyra, NY 14522  
315-597-2143

Pathstone Emergency Food Pantry

4075 Ridge Road, Williamson, NY 14589  
315-483-9151

Red Creek Community Food Cupboard

Must be a resident of Red Creek. Need ID. Call for appointment.

7026 Main Street, Red Creek, NY 13143  
315-754-0063

Rose Emergency Food Pantry

Must be a resident of Town of Rose or North Rose, ID required. No fee for service.

First and Third Thursday 8-11am  
Rose Grange Hall  
4101 Main Street, Rose, NY 14542  
315-879-5130

Savannah Food Pantry- City of God World Prayer Center

For residents of Savannah or South Butler. Proof of residence required.

Wednesday 7:00PM-8:00PM. Sunday 10:00AM- 11:00AM.  
Emergencies: By appointment.  
1912 Route 89, Savannah, NY 13146  
315-365-2586

Sodus Point United Methodist Church

Proof of residency of Sodus required. No fee for service.

By appointment only.  
7490 S Ontario Street, Sodus Point NY 14555  
315-483-4540

Sodus Community Closet

7190 Ridge Road, Sodus NY 14551  
315-553-2376  
Monday-Friday 10:00AM-4:00PM

Wayne County Rural Ministry Come-Unity Center

Must be a resident of Wayne County. No fee for service. Must bring Id or proof of address.

Thursday-Friday 10:00AM-5:00PM, Saturday 9:00AM-2:00PM.  
4170 Ridge Road, Williamson, NY 14589  
315-589-8105



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COMMUNITY RESOURCE GUIDE

**Wolcott Food Pantry- Wolcott Presbyterian Church**

Resident of North Rose Wolcott School District, Towns of Wolcott, Huron, North Rose and South Butler. Food pantry can be used once every thirty days, exceptions made on case by case basis. No fees, proof of residency required.

Call for appointment.  
11988 Main Street, Wolcott, NY 14590  
315-594-8556

**Baby Food & Supplies**

Baby supplies, baby food, formula, & clothing available by appointment.

St. Mark's Church - 400 South Main Street, Newark  
315-331-1735

**Emergency Food Services Coordination**

**Salvation Army**

Salvation Army Service Unit Program: the primary function is to assist individuals and/or families with emergency assistance such as food, clothing, shelter, disaster assistance, and seasonal assistance. Assistance is intended to be temporary - individuals or families needing long-term or more in-depth assistance are referred to more appropriate services.

315-434-1371

**Home Delivered Meal Service**

The Department of Aging and Youth provides nutritious, well-balanced meals to seniors who may be unable to prepare meals on their own or who are nutritionally at-risk. An in-home assessment is completed for all referrals. There is no cost for meals but voluntary contributions are appreciated. No one will be denied a meal for inability or unwillingness to contribute.

315-946-5624

**United We Stand CAC, Inc.**

Up to date local food resources for county residents.

<https://www.unitedwestandcac.org/food>

**Public Assistance**

**Department of Social Services**

**Supplemental Nutrition Assistance Program (SNAP) Application**

77 Water Street, Lyons, NY 14489

315-946-4881

<https://web.co.wayne.ny.us/250/Social-Services>

**Nutrition Education**

**SNAP-Ed NY**

SNAP-Ed NY is an educational program that teaches families and individuals how to make healthy choices within a budget in order to stretch the food dollar. Workshops that include food tastings are available. Call to schedule.

Cornell Cooperative Extension

1581 Route 88 North, Newark

[www.SNAPEdNY.org](http://www.SNAPEdNY.org)

315-331-8415

# Housing

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## Emergency

### Bishop Sheen Ecumenical Housing

Housing repairs, housing counseling, and assistance with other housing needs.

150 French Rd, Rochester, NY 14618  
585-461-4263

### Family Promise of Wayne County

Rental Assistance.

3 Holley Street, Lyons NY 14489  
315-665-0037

### Good Neighbor Fund- Western Presbyterian Church

Assists people in crisis with one-time housing and utility costs.

101 East Main Street, Palmyra NY 14522  
315-597-9171

### PathStone

Provides one-time emergency needs of migrant and seasonal farmworkers who may not be eligible for other emergency services.

4075 Ridge Road, Williamson NY 14589  
315-483-9151

### Wayne County Social Services Department

77 Water Street, Lyons NY 14489  
315-946-4881

### Wayne County Rural Ministry Come- Unity Center, Inc

Provides utility and rent assistance when funding is available.

4170 Main Street, Williamson NY 14589  
315-589-8105

## Public Assistance Programs

### Emergency Rental Assistance Program (ERAP)- Catholic Charities of Wayne County

180 East Union Street, Newark, NY 14513  
315-331-4867 x12

<https://www.ccwayne.org/>

### Home Energy Assistance Program (HEAP)- Wayne County Department of Social Services

77 Water Street, Lyons NY 14489  
315-946-4881

<https://web.co.wayne.ny.us/250/Social-Services>

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COMMUNITY RESOURCE GUIDE

**Section 8**

Community Action in Self Help- Section 8 Housing Assistance

48 Water Street, Lyons NY 14489  
315-946-6992

Geneva Housing Authority

41 Lewis Street, Geneva NY 14456  
315-789-8010

Newark Housing Authority

200 Driving Park Cir, Newark, NY 14513  
315- 331-1574

Rochester Housing Authority- Section 8 Housing Choice Voucher Program

675 W Main Street, Rochester NY 14611  
585-697-6105

**Shelter**

Emergency Assistance

American Red Cross Greater Rochester Chapter

1040 University Avenue, Rochester NY 14607  
585-241-4400

Domestic Violence

Family Counseling Services of the Finger Lakes

514 S Main Street, Canandaigua, NY  
671 S Exchange Street, Geneva, NY  
Crisis Line: 800-695-0390

Survivor Advocacy Center of the Finger Lakes

513 W Union Street, Suite 102, Newark, NY  
Crisis Line: 800-456-1172

Homeless

Family Promise of Wayne County

3 Holley Street, Lyons NY 14489  
315-483-9151

PathStone Emergency Services

Must be a migrant or seasonal farm worker. Emergency one-time assistance only.

4075 Ridge Road, Williamson NY 14589  
315-483-9151  
TDD/TTY: 585-546-7582

Runaway & Homeless Services- Wayne County Department of Aging and Youth

315-946-5624

Veterans Outreach Center, Inc.

Emergency Housing for Veterans

290 Cypress Street, Rochester NY 14620  
585-506-9060

### Transitional Housing

La Casa Residence- Catholic Charities Finger Lakes

Must be a farm worker within past year.

16 Maple Avenue, Sodus NY 14555

315-331-4867

Open Door Mission, Inc. Coldwater House for Women and Children

Homeless women and their school-aged children.

240 Coldwater Road, Rochester NY 14624

585-325-3253

Success Center Transitional Housing Program- Wayne County Action Program, Inc.

6264 Buerman Road, Sodus NY 14551

315-553-2330

## Legal Services

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*For all DSS programs see section on Social Services*

*For Police Departments see section on Police*

Adoptive and Foster Family Coalition Help Line

87 N. Clinton Ave, Rochester, New York 14604

888-354-1342

<http://www.affcny.org>

Catholic Charities Family and Community Services KIN Program

87 N. Clinton Ave, Rochester, New York 14604

Empire Justice Center

Education Law, Employment Discrimination, Foreclosure Prevention, Health Care, SSI&SSD, Victims of Crime, Civil Rights/Discrimination, Disability.

1 West Main Street, Rochester NY 14614

585-454-4060

<https://empirejustice.org>

The Housing Council at PathStone, Inc.

75 College Avenue, 4th Floor, Rochester NY 14607

585-546-3700

[www.thehousingcouncil.org](http://www.thehousingcouncil.org)

Legal Assistance of Western New York, Inc.

LawNY is a non-profit law firm that provides free legal assistance to people in 14 counties in western New York.

361 South Main Street, Geneva, NY 14456

315-781-1465

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COMMUNITY RESOURCE GUIDE

Legal Aid Society of Rochester

Attorney for the Child, Educational Law, Family Law, Housing & Consumer Law, Immigration Law Unit

1 West Main Street, Rochester NY 14614

585-232-4090

[www.lasroc.org](http://www.lasroc.org)

Missing Persons

<https://www.criminaljustice.ny.gov/>

National Center for Missing & Exploited Children

275 Lake Avenue, Rochester NY 14608

Crisis Line: 800-843-5678- 24 Hour Line

Main: 585-242-0900

[www.missingkids.org](http://www.missingkids.org)

New York State Executive Department, Division of Human Rights

259 Monroe Avenue, Room 308, Rochester NY 14607

585-238-8250

[www.dhr.ny.gov](http://www.dhr.ny.gov)

New York State Missing Persons Clearinghouse

800-346-3543

[www.criminaljustice.ny.gov](http://www.criminaljustice.ny.gov)

New York State Office of Children and Family Services, New York Statewide Central

Register

844-697-3505- 24 Hours Adult Protective Services

800-342-3720- 24 Hours Child Abuse Hotline

800-345-5437- Information line for child care, adoption, foster care

Main- 518-473-7793

<https://ocfs.ny.gov/main/>

New York State Office of Children and Family Services, Division of Child Welfare and  
Community Services

259 Monroe Avenue, 3rd floor, Rochester NY 14607

585-238-8201

New York State Sex Offender Registry

518-457-5837

<https://www.criminaljustice.ny.gov/>

Synthetic Drug Abuse, Manufacturing, and Distribution Reporting

888-997-2587

United States Department of Health and Human Services/HIPAA

800-368-1019

[www.hhs.gov/hipaa](http://www.hhs.gov/hipaa)

United States Citizenship and Immigration Services

306 Delaware Avenue, Buffalo NY 14202  
213 South Salina Street, Syracuse NY 13202  
800-375-5283

Wayne County District Attorney

30 Church Street, Lyons NY 14489  
315-946-5905

Wayne County Family Court

54 Broad Street, Lyons, NY 14489

Wayne County Probation

7376 Route 31, Suite 1100, Lyons, NY 14489  
315-946-7448

## Libraries

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Clyde-Savannah Public Library

204 Glasgow St, Clyde, NY 14433  
315-923-7767

Lyons Public Library

122 Broad St, Lyons, NY 14489  
315-946-9262

Macedon Public Library

30 W Main St, Macedon, NY 14502  
315-986-5932

Marion Public Library

4036 Maple Ave, Marion, NY 14505  
315-926-4933

Newark Public Library

121 High St, Newark, NY 14513  
315-331-4370

Ontario Public Library

1850 Ridge Rd, Ontario, NY 14519  
315-524-8381

Palmyra Community Library

402 E Main St, Palmyra, NY 14522  
315-597-5276

Sodus Community Library

17 Maple Ave, Sodus, NY 14551  
315-483-9292



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COMMUNITY RESOURCE GUIDE

Walworth-Seely Public Library

3600 Lorraine Dr, Walworth, NY 14568  
315-986-1511

Williamson Public Library

6380 State Rte 21, Williamson, NY 14589  
315-589-2048

Wolcott Public Library

5890 New Hartford Street  
Wolcott, NY 14590

## Medical

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*For information on Family Planning and Pregnancy services see section Family*

*For Public Health Programs see section Public Health*

*For information on Senior Health Services and Hospice see section Senior Services*

### Hospitals

Clifton Springs Hospital and Clinic

2 Coulter Road, Clifton Springs, NY  
315-462-9561

Newark-Wayne Community Hospital

1200 Driving Park Avenue, Newark NY 14513  
315-332-2022- General Information  
315-332-2290- Emergency Department

Rochester General Hospital

1425 Portland Avenue, Rochester NY 14621  
585-922-4000- General Information  
585-922-3469- Emergency Department

Strong Memorial Hospital, University of Rochester Medical Center

601 Elmwood Avenue, Rochester NY 14642  
585-275-2100- General Information  
585-275-4551- Strong Emergency Department

Thompson Health

350 Parrish Street, Canandaigua NY 14424  
585-396-6000- General Information  
585-396-6820- Emergency Department

UR Medicine Finger Lakes Health

196 North Street, Geneva NY 14456  
315-787-4000

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COMMUNITY RESOURCE GUIDE

**Medical Providers**

Article 16 Clinic, ARC Wayne

150 Van Buren Street, Newark NY 14513  
315-331-7741 ext. 311

Calkins VA Clinic

260 Calkins Road, Rochester NY 14623  
585-463-2600

Mosaic Health

2 Rubin Drive, Rushville NY 14544  
585-554-4400

Newark Community Health

513 West Union Street, Newark NY 14513  
315-573-7577

Sodus Community Health

6341 Ridge Road, Sodus NY 14551  
315-483-1199

Trillium Health

259 Monroe Avenue, Rochester NY 14607  
585-545-7200

**HIV Testing**

Also see above Medical Providers

HIV/AIDS Counseling and Testing Program, New York State Department of Health  
Rochester Field Office

335 E Main Street, Rochester NY 14604  
585-423-8042

Infectious Disease Clinic, University of Rochester Medical Center

601 Elmwood Avenue, Rochester NY 14642  
585-275-0526

Unity Infectious Disease, Rochester Regional Health

65 Genesee Street, Rochester NY 14611  
585-368-3411

**Pediatricians**

Canal Park Family Medicine

1900 Rt 31, West Wayne Plaza, Macedon NY 14502  
315-986-1336

Gananda Family Medicine

1200 Fairway 7 Macedon, NY 14502  
315-359-2830

Lyons Health Center

12 Leach Road, Lyons NY 14489  
315-946-6075

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COMMUNITY RESOURCE GUIDE

Newark Pediatrics  
1200-1208 Driving Park Ave, Newark NY 14513  
315-359-2660

Sodus Pediatrics  
6692 Middle Road, Sodus NY 14551  
315-483-3205

Williamson Family Medicine  
4425 Old Ridge Road, Williamson NY 14589  
315-483-3280

WNY Finger Lakes Medical Associates Pediatrics  
200 North Street, Geneva NY 14456  
315-787-5200

Wolcott Internal Medicine  
6254 Lawville Road, Wolcott NY 15590  
315-594-9444

**Insurance**

Fidelis Care Rochester Regional Office  
Community Office- 28 East Main Street, Rochester NY 14614  
Regional Office- 100 Willowbrook Office Park, Fairport NY 14450  
607-590-6280  
[www.fideliscare.org](http://www.fideliscare.org)

Financial and Income Based Services, United States Social Security Administration Geneva  
15 Lewis Street, Geneva NY 14456  
866-331-7759  
[www.ssa.gov](http://www.ssa.gov)

Health Insurance Counseling and Assistance Program, Wayne County Department of Aging and Youth  
1519 Nye Road, Lyons NY 14489  
315-946-5624

Medicare Rights Center  
800-333-4114  
[www.medicarerights.org](http://www.medicarerights.org)

Molina Healthcare of New York  
844-239-4911

Medicare  
800-633-4227  
[www.medicare.gov](http://www.medicare.gov)

Navigator Program, Community Health Care Association of New York State  
3576 County Road 18, Canandaigua NY 14424  
800-346-2211  
[www.chcanys.org](http://www.chcanys.org)

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COMMUNITY RESOURCE GUIDE

NY State of Health: The Official Health Plan Marketplace

855-355-5777  
nystateofhealth.ny.gov

**Prescription Dropbox Locations**

Clyde Police Department

6 S Park St. Clyde, NY 14433

Department of Motor Vehicles (DMV)

9 Pearl St. Lyons, NY 14489

Newark-Wayne Community Hospital

1200 Driving Park Ave Newark, NY 14513

Newark Police Department

100 E Miller St. Newark, NY 14513

Palmyra Police Department

144 E Main St. Palmyra, NY 14522

Tops Friendly Markets

6272 Furnace Rd, Ontario, NY 14519  
2140 Penfield-Walworth Rd. Walworth, NY 14568

Sodus Municipal Building

14-16 Mill St., Sodus, NY 14551

Village of Wolcott Police Department

6015 New Hartford St., Wolcott NY 14590

**Other**

American Red Cross of Greater Rochester  
Lifesaving instruction and certification skills.

825 John Street, West Henrietta NY 14586  
585-241-4400

Emergency Services Program, Catholic Charities of the Finger Lakes

Provides financial assistance for other needs such as prescriptions, glasses, formula, transportation cost, or some OTC products, based on need and funds available.

Canandaigua Office: 585-394-0190  
Geneva Office: 315-789-2235

Medical Answering Services Transportation Services

855-852-3295  
www.medanswering.com

Medicine Assistance Tool (MAT)

Offers information and application tools for patient assistance programs for those having difficulties paying for medications.

571-350-8643  
www.mat.org

Rochester Medical Transportation

585-288-3444  
www.rochestermedicaltransportation.com

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COMMUNITY RESOURCE GUIDE

Wayne County Rural Health Network

6692 Middle Road, Suite 2200, Sodus, NY 14551  
315-483-3200

Wayne County Rural Ministry Come- Unity Center, Inc  
Prescription cost assistance.

4170 Main Street, Williamson NY 14589  
315-589-8105

## Mental Health

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### **Inpatient**

Comprehensive Psychiatric Emergency Program (CPEP)- Clifton Springs Hospital  
2 Coulter Road Clifton Springs NY 14432  
315-462-1080

Comprehensive Psychiatric Emergency Program (CPEP)- University of Rochester Medical Center  
601 Elmwood Avenue, Rochester NY 14642  
585-275-4501

Elmira Psychiatric Center (Children)

The Elmira Psychiatric Center, located in the Southern Tier and Finger Lakes Regions of Upstate New York, provides Inpatient care and Community Based Psychiatric Services.

100 Washington St. Elmira NY 14901  
607-737-4905

### **Outpatient Behavioral Health**

Wayne Behavioral Health Network

1519 Nye Road Lyons NY 14489  
315-946-5722

ARC of Wayne

Children and Family Treatment and Support Services: Psychosocial Rehabilitation

150 Van Buren Street, Newark, NY 14513  
315-331-7741 ext. 1441

Catholic Charities of the Finger Lakes

Childhood Counseling and Intervention Program works with local school districts in Wayne County to provide services to children in grades K-6 and their families, as well as families with children in Pre-K.

180 E Union Street, Newark NY 14513  
315-331-4867

Clifton Springs Behavioral Health

2 Coulter Road, Clifton Springs, NY 14432  
315-462-1080

Family Counseling Services of the Finger Lakes

Mental health, family services, trauma-related services

150 Van Buren St Newark NY 14513  
315-789-2613

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COMMUNITY RESOURCE GUIDE

Finger Lakes Community Health

Mental health, substance abuse, and behavioral health counseling services

Newark Community Health  
513 West Union Street, Newark, NY 14513  
315-573-7577

Sodus Community Health  
6341 Ridge Road, Sodus NY 14551  
315-483-1199

URMC Deaf Wellness Center

DWC is a program of the University of Rochester Medical Center, based in its Department of Psychiatry.

300 Crittenden Boulevard, Rochester NY 14642  
585-273-5050 (voice)

Evaluation & Psychotherapy Appointments: 585-286-5041 (Videophone (for voice callers or VP users))

**Residential Treatment Facilities**

Elmira Psychiatric Center

100 Washington Street, Elmira NY 14902  
Main: 607-737-4905  
Crisis Line: 607-737-4711

Hillside Day Treatment Program

Crestwood Campus  
2075 Scottsville Road, Rochester NY 14623  
585-256-7500

Lakeview Health Services

609 West Washington Street  
Geneva, NY 14456  
315-789-0550

Monte Nido and Affiliates of Western New York

Residential Eating Disorder Treatment Center

6608 Boughton Hill Rd, Victor, NY 14564  
585-440-6622  
888-228-1253

New York State Office of Mental Health Rochester Psychiatric Center

Smith Road Community Residence

446 Smith Road, Webster NY 14580  
585-241-1776

Tuckahoe Road Children's Community Residence

3300 Dewey Avenue, Rochester, NY, 14616-3795

Villa of Hope LIFE Residential Program

3300 Dewey Avenue, Rochester, NY 14616  
585-865-1550



**Psychiatric/Partial Hospitalization**

Wayne Behavioral Health Network  
Adult and Child Psychiatric Services

1519 Nye Road Lyons NY 14489  
315-946-5722

UR Medicine Mental Health and Wellness  
Offers both child and adult partial hospitalization programs

Adult Program  
2617 West Henrietta Road, Rochester, NY 14623  
585-276-7620  
Child Program  
1860 South Avenue, Floor 2, Rochester, NY 14620  
585-273-1776

**Care Management**

Children’s Health Homes of Upstate New York (CHHUNY)  
Must be under 21, enrolled in Medicaid, and qualify under NYS DOH eligibility. Child must experience significant behavioral, mental or social risk factors which can be addressed to care management.

<https://www.childrenshealthhome.com/>

Health Homes of Upstate New York (HHUNY)

Must be enrolled in Medicaid. Eligible with 2 or more chronic health conditions, experience a significant mental illness, or living with HIV/AIDS.

<https://www.hhuny.org/>

Children and Youth Evaluation Services (C-YES)

C-YES determines whether a child/youth (under age 21) is eligible for Home and Community Based Services (HCBS) for children who do not currently have Medicaid or for children who opt-out of the Health Home Serving Children’s program.

[https://www.health.ny.gov/health\\_care/medicaid/redesign/behavioral\\_health/children/c-yes.htm](https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/c-yes.htm)

**Education/Resources**

Office of Mental Health (OMH)

<https://omh.ny.gov/>

211 Lifeline

<https://211lifeline.org/>

988 Suicide & Crisis Lifeline

<https://988lifeline.org/>

American Foundation of Suicide Prevention

<https://afsp.org/>

Mental Health Association of Rochester

<https://www.mharochester.org/>

National Alliance on Mental Illness (NAMI)

<https://www.nami.org/Home>

Substance Abuse and Mental Health Services Administration (SAMHSA)

<https://www.samhsa.gov/>

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COMMUNITY RESOURCE GUIDE

**If you are experiencing a mental health crisis:**

Suicide & Crisis Lifeline

Dial: 988

211 Lifeline

Dial: 211/1-877-356-9211

Text 898211

Crisis Text Line- 741741

422 South Clinton Avenue, Rochester, NY 14620

<https://211lifeline.org/>

Wayne County Open Access Center

315-946-5750

Mon-Fri 7am-4pm

Sat 8am-4pm

Sun 8am-1pm

RPC Mobile Integration Team Crisis Response

1111 Elmwood Avenue, Rochester NY 14620

Service/Intake: 585-241-1812 ext. 2

Main: 585-241-1200

Finger Lakes Comprehensive Psychiatric Emergency Program (CPEP)

2 Coulter Road, Clifton Springs NY 14432

Service/Intake: 315-462-1080 (FLCPEP Main Office)

Service/Intake: 585-275-5151 (2-1-1/LIFE LINE)

Main: 315-462-9561

Main: 315-462-1911 (Emergency Department)

## Police

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**For all immediate emergencies call 911**

Wayne County Sheriff's Office

7376 Route 31, Suite 1000, Lyons NY 14489

Main/Non-Emergencies- 315-946-9711

Clyde Police Department

6 S Park Street, Clyde, NY 14433

315-923-3121

Macedon Police Department

1620 N Wayneport Road, Macedon, NY 14502

315-986-4121

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COMMUNITY RESOURCE GUIDE

Newark Police Department

100 E Miller Street, Newark, NY 14513  
315-331-3708

New York State Police- Lyons

16 Route 31 W, Lyons, NY 14489  
315-946-3486

New York State Police Troop E Headquarters

1569 Rochester Road, Canandaigua, NY 14425  
585-398-4100

New York State Police Williamson

3957 Route 104, Williamson, NY 14589  
315-589-2355

New York State Police Wolcott

12291 Oswego Street, Wolcott, NY 14590  
315-594-8071

Palmyra Police Department

144 E Main Street, Palmyra, NY 14522  
315-597-9211

Sodus Police Department

14 Mill Street, Sodus, NY 14551  
315-483-9353

## Public Health

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### Wayne County Public Health

1519 Nye Road, Suite 200, Lyons, NY 14489  
315-946-5749

315-946-9711- 24/7 Emergency After Hours (Ask for Public Health)  
<https://www.wcphny.com/>

### Public Health Programs

#### Children with Special Needs Program

Early intervention; Child Find; Children with Special Health Care Needs; 3-5 Pre-school Special Education Program

#### Child Safety Programs

Car Seat Safety; Free car seats available for those who cannot afford one, require attendance to the class, and you must be a permanent Wayne County resident with a valid photo ID, and proof of current use of public assistance programs.

#### Covid-19

Stats& Information; vaccination clinic locations; additional resources.

#### Emergency Preparedness

Preparing for an emergency; emergency planning for pets.

### **Immunizations**

Public Health holds a monthly immunization clinic for children and adults from 1:00pm – 3:45 pm, on the 3rd Wednesday of every month. Must be by appointment.

### **Lead Poisoning Prevention**

### **Maternal Child Health**

Breastfeeding support with Certified Lactation Consultants can provide free in-home visits, breastfeeding support, and education for breastfeeding moms and/or anyone interested in breastfeeding.

### **Rabies Program**

### **Tuberculosis Program**

Wayne County Public Health provides Tuberculosis Skin Testing (TST) clinics every Monday (except holidays) from 9am to 11am, walk-ins welcome.

### **Monkeypox Education**

### **Nicotine Cessation and Prevention Program**

### **Wayne Health Improvement Partnership (WHIP)**

The Wayne Health Improvement Partnership is a partnership comprised of community organizations and county departments that have come together to develop a plan and a unified approach to improve the health of Wayne County residents.

## Senior Services

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### **The Finger Lakes Alzheimer's Caregiver Institute**

The program offers Care Consultation, Family Consultation, Support Groups, Education & Training, Healthcare Coordination, Peace of Mind Planning, Memory Care Wellness, Social Activities, Respite Care

200 Meridian Centre Blvd Suite 110, Rochester, NY 14618  
800-272-3900 (24/6 Helpline)  
<https://www.alz.org/rochesterny>

### **Lifespan Rochester**

Providing services for older adults and caregivers. See website for all services provided.

1900 S. Clinton Ave. Rochester, NY 14618  
<https://www.lifespan-roch.org/>

### **Project Lifesaver**

A free program through Wayne County Behavioral Health with no strict eligibility guidelines. An individual who is at risk of wandering can wear a battery operated personalized waterproof GPS wristband that emits a tracking signal. The individual's picture and personal information are given to 911 upon registration. When the caregiver notifies 911 that the person is missing, Wayne Behavioral Health works with Wayne County Sheriffs to locate the lost or wandering individual.

Wayne County Behavioral Health  
315-946-5722

Finger Lakes Community Action

Residential Emergency Services to Offer Repairs to the Elderly Home Modification Program (RESTORE)

An assistance program for low-income, elderly homeowners in Wayne, Cayuga, and Ontario counties. This program was designed to eliminate unsafe conditions in the home where the homeowner cannot afford the cost of emergency repairs within a reasonable period, as determined by FLCA.

Older Adults Safe And Sound Home Modification Program (OASAS)

A program designed to provide low-income senior citizens with temporary ramps, shower grab bars, comfort height toilets, fixing uneven floor repairs, and much more, seniors can feel safer and more independent in their homes. This is a free service to those who meet eligibility requirements.

Finger Lakes Community Action  
315-333-4155

**Wayne County Department of Aging and Youth Aging Services**

**Health, Nutrition, & Wellness**

**Lunch Club 60**

**Medicare Insurance**

Our experienced insurance counselors can help you compare policies to find the ones that meet your coverage and pricing needs. This service is offered at no cost.

**NY Connects**

NY Connects is part of a statewide initiative to provide a single, coordinated system for accessing the spectrum of long-term care services. Long-term care includes everything from home-delivered meals and transportation options to aide service and care at a nursing home.

**Caregiver Services**

Lifetime Care and Trusted Choice Homecare aide service; case management; caregiver support; legal assistance; personal emergency response system units available; transportation coordination; caregiver workshops; helpful links for resources for caregivers

**Aging Information**

Helpful links

**Wayne County Aging and Youth Caregiver Support Group**

2nd Wednesday of the Month Via Zoom From 12:30 pm - 1:30 pm

Wayne County Department of Aging and Youth  
1519 Nye Road, Suite 300, Lyons, NY 14489  
315-946-5624

<https://web.co.wayne.ny.us/157/Aging-Youth>

**Licensed Home Care Service Agencies (LHCSA)**

Provide hourly nursing care and homemaker, housekeeper, personal-care attendants and other health and social services. Services are available to clients who have private insurance and those who pay privately.

**Angels in Your Home**

1495 Lake Ave, Rochester, NY 14615  
585-392-1118

**Blossom: Modern Home Care Solutions of WNY**

70 Carlson Road, Rochester, NY 14610  
585-546-1600

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COMMUNITY RESOURCE GUIDE

- Caregivers Home Care  
5297 Parkside Drive, Bldg 300, Canandaigua, NY 14424  
585-394-6090
- Community Care Home Health Services  
339 East Ave., 2nd Fl, Suite 201, Rochester, NY 14604  
585-454-4930  
888-886-2433
- HCR Home Care  
85 Metro Park, Rochester, NY 14623  
585-272-1930  
www.hcrhealth.com
- Maxim Healthcare Rochester  
150 State St., Suite 300, Rochester, NY 14614  
585-454-3550
- NurseCore of Rochester  
1302 Scottsville Road, Rochester, NY 14624  
585-341-4499
- Professional Assistance for Seniors  
97 Canal Landing Blvd., Suite 10, Rochester, NY 14626  
585-465-5754
- Rochester Regional Home Care and Hospice  
800 West Miller Street, Newark, NY 14513  
585-214-1000
- Serenity Home Care, Inc.  
100 Assembly Drive. Mendon, NY 14506  
585-624-4550
- URMC Home Care  
2180 Empire Blvd. Webster, NY 14580  
585-787-2233
- Companion Care/Housekeeping/Chore Agencies**
- America Homecare  
4515 Culver Rd. Suite 208, Rochester, NY 14622  
585-748-0828  
<https://americahomecare.org>
- Caring Hearts of Rochester  
95 Allens Creek Rd, Bldg. 1, Suite 104, Rochester, NY 14618  
585-245-0134  
www.caringheartsofrochester.com
- Comfort Keepers  
1163 Pittsford Victor Rd #215, Pittsford, NY 14534  
585-204-6067



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COMMUNITY RESOURCE GUIDE

Touching Hearts at Home

3495 Winton Place, Bldg E, Suite 120, Rochester, NY 14623  
585-271-7390  
<https://touchingheartsny.com/>

**Elder Law**

Elder Law & Justice Legal Advice Helpline

1-844-481-0973  
<https://www.elderjusticenyc.org/>

Law NY

Free legal support for housing issues, fraud, consumer issues, and additional elder law services.

361 South Main Street, Geneva, NY 14456  
315-781-1465  
<https://www.lawny.org/>

**Home Delivered Meals**

Many listed home care service agencies can assist with coordination of home delivered meals.

ARC Wayne

150 Van Buren Street, Newark, NY 14513  
315-879-8350  
315-879-8351

Wayne County Department of Aging and Youth

1519 Nye Road, Suite 300, Lyons, NY 14489  
315-946-5624  
<https://web.co.wayne.ny.us/157/Aging-Youth>

**Skilled Nursing Services/Hospice**

Episcopal SeniorLife Communities

Call or see website for various locations and openings.

585-546-8400  
<https://episcopalseniorlife.org>

The Friendly Home

3156 East Avenue, Rochester NY 14618  
585-381-1600  
[www.friendlyhome.org](http://www.friendlyhome.org)

The Hurlbut Nursing & Rehabilitation

1177 E Henrietta Road, Rochester NY 14623  
585-424-4770  
[www.HurlbutCare.com](http://www.HurlbutCare.com)

Kirkhaven

254 Alexander Street, Rochester NY 14607  
585-461-1991  
[www.kirkhaven.com](http://www.kirkhaven.com)

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COMMUNITY RESOURCE GUIDE

Laurel House Comfort Care

224 Fair Street Newark, NY 14513

315-573-7028

<https://laurelhousecomfortcare.org/>

Monroe Community Hospital

435 E Henrietta Road, Rochester NY 14620

585-760-6500

[www.monroehosp.org](http://www.monroehosp.org)

Pines of Peace Comfort Care Home

2378 Ridge Road, Ontario NY 14519

315-524-2388

[www.pinesofpeace.org](http://www.pinesofpeace.org)

Rochester Regional Health - Home Care and Hospice

800 West Miller Street, Unit 6, Newark NY 14513

800-562-1650

315-331-7990

[www.rochesterregional.org/home-hospice](http://www.rochesterregional.org/home-hospice)

St. John's Senior Services

150 Highland Avenue, Rochester NY 14620

585-760-1300

[www.stjohnsliving.org](http://www.stjohnsliving.org)

Webster Comfort Care Home

700 Holt Road, Webster NY 14580

585-872-5290

[www.webstercomfortcare.org](http://www.webstercomfortcare.org)

**Senior Centers**

Brown Square Village Apartments

2100 Brown Square, Ontario, NY 14519

315-524-3034

Clyde United Methodist Church

84 Sodus St. Clyde NY 14433

315-359-3119

Emmanuel United Methodist Church

301 E. Miller St, Newark, NY 14513

315-331-8755

Sodus Senior Center

47 Maple St., Suite 200 Sodus, NY 14551

315-729-1490

Village Park and Club Rooms

149 E. Main St., Palmyra, NY 14522

315-597-4015

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COMMUNITY RESOURCE GUIDE

# Social Services

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## Wayne County Department of Social Services

77 Water Street, Lyons, NY 14489  
<https://web.co.wayne.ny.us/676/Fraud-Unit>

### Adult Protective Services

315-946-4881 ext. 1466

### Child Protective Services

800-342-3720 (non-mandated reporter line)  
800-635-1522 (mandated reporter line)

### Child Support Enforcement Unit

The Child Support Helpline (CSH)- 1-888-208-4485

### Foster Care/Adoption Services

Information on becoming a foster parent/adoptive family, and information on pre-certification training classes. Post adoptive services are available through the Wayne County Adoptive Services Team. You will be connected to a DSS Caseworker to assist with identifying service needs and making appropriate referrals.

Call 315-946-4881 ext. 1425 or visit the DSS website for further information.

### Fraud Unit

The Fraud and Legal Affairs Unit investigates all instances of possible fraud as it relates to any programs under the Department of Social Services.

### Home Energy Assistance Program (HEAP)

HEAP provides assistance with the cost of heating (in winter) or cooling (in summer) to low-income households. This program also provides emergency benefits for households in a heat-related emergency.

### Homeless Services

### Income Eligible Child Care Assistance

If you are a current recipient of Temporary Assistance through DSS, call you examiner to discuss if you are eligible for Child Care Assistance. If you are not eligible to receive Temporary Assistance but still need Child Care Assistance, call the 315-946-4881, extension 1421, to request a Child Care Application packet. See DSS website for application requirements.

### Medicaid

The Medicaid division is responsible for determining eligibility for all Medical Assistance Programs not offered by the NY State Office of Health Insurance Programs. The unit is divided into two units: Community and Chronic Care/Supplemental Security Income (SSI)/Aged/Foster Care.

### Preventative Services

The Preventive team works with the family to improve the well-being of the family as a whole and the safety and security of the children in those families.

PINS

### Supplemental Nutrition Assistance Program (SNAP)

### Temporary Assistance

Cash assistance program based on income and resources. Assistance can be issued on an ongoing basis or to meet an emergency need for housing or heat/utilities.

### Workforce Development

Assists with interview preparation, filling out applications, and preparing resumes and cover letters.

## Single Point of Access (SPOA)

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### Wayne County SPOA

Single Point of Access (SPOAs) was designed to expand the county's existing community-based mental health network, making it a more cohesive and better-coordinated system. The SPOAs receive and evaluate referrals, match individuals to the appropriate services needed, triage access so that those most in need get priority access, and monitor the results. The goal is to create a system that promotes recovery-oriented services, which are widely available, flexible, personally tailored, and responsive to individual needs. Referral forms available on SPOA website.

Wayne Behavioral Health Network  
1519 Nye Road, Lyons, NY 14489  
315-946-5722

<https://web.co.wayne.ny.us/178/Single-Point-of-Access-Services>

## Substance Abuse

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### Detox/Stabilization

#### Finger Lakes Counseling and Recovery Agency (FLACRA)

FLACRA's Addictions Crisis Center (ACC) is an immediate care facility for people suffering from the impact of substance use disorder. Services include medical stabilization, detoxification, assessment and referral to treatment.

Addictions Crisis Center  
28 E Main Street, Clifton Springs, NY  
Main: 315-462-9161  
Crisis Line: 833-435-2272

<https://www.flacra.org/addictions-crisis-center>

#### Conifer Park

Conifer Park provides medically supervised detoxification and crisis counseling services to clients on our withdrawal and stabilization unit. This program is designed for clients experiencing withdrawal symptoms, including physical or psychiatric complications, associated with substance dependence.

79 Glenridge Road, Glenville NY 12302  
Service/Intake: 800-926-6446 (Admissions)  
Main: 518-419-3855

<https://www.coniferpark.com/>

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COMMUNITY RESOURCE GUIDE

### Highland Hospital

Highland Hospital has addiction specialists that provide services on an inpatient basis only. We have a medically managed detox program for alcohol withdrawal only, in which patients would need to meet specific medical criteria to be considered for direct admission to the hospital.

New Focus Program  
1000 South Avenue, Rochester NY 14620  
Service/Intake: 585-341-6424  
Toll Free: 888-661-6162 (Physician Referral)  
585-473-2200- Information Desk  
585-341-6880- Emergency Department

### Villa of Hope

The LIFE House is a place where individuals who require residential rehabilitation can stay to begin the journey to overcoming addiction and substance use disorder. This 14-bed residence is designed to support young adults of all genders ages 13-21 in a safe and welcoming environment.

LIFE House  
3300 Dewey Avenue, Rochester, NY, 14616-3795  
<https://www.villaofhope.org/drug-treatment-center-rochester-ny/>

### Residential

#### Catholic Charities- Restart Residential

Our programs are designed to support clients by not only managing their recovery from addiction, but also managing their mental and physical health disorders, improving daily living skills and level of functioning, developing effective coping strategies, building support networks, etc.

79 N. Clinton Ave , Rochester, NY 14604-1458  
585-546-7220

#### Van Dyke Addiction Treatment Center

1330 County Road #132, Ovid, NY 14521  
315-835-6136

### Outpatient Treatment

#### Wayne Behavioral Health Network

Wayne Behavioral Health Network Substance Abuse Services specializes in the treatment and recovery issues related to alcohol and other drugs of abuse. Services are available in-person, through video telehealth, or by telephone.

1519 Nye Road, Lyons, NY 14489  
315-946-5722

#### Crouse Health Addiction Treatment Services

Crouse Health's Addiction Treatment Services offers an opioid treatment program (methadone maintenance).

2775 Erie Boulevard E, Syracuse NY 13224  
315-470-8304

#### Delphi Rise

Delphi Rise provides an on-site Outpatient Treatment program including both individual and group counseling services.

72 Hinchey Rd, Rochester, NY 14624  
585-467-2230

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COMMUNITY RESOURCE GUIDE

Evelyn Brandon Health Center

81 Lake Avenue, Rochester NY 14608  
585-368-6900

Finger Lakes Addictions Counseling & Referral Agency (FLACRA)

Services include evaluation, treatment planning, individual counseling, certified one-on-one peer coaching, group sessions, family and youth counseling, relapse prevention, recovery planning, and aftercare services.

Newark Clinic  
310 West Union Street, Newark, NY 14513  
315-331-3862  
Clifton Springs Clinic  
28 East Main Street, Clifton Springs, NY 14432  
315-462-9161

Huther Doyle

At Huther Doyle, we help individuals and families seeking recovery from substance use disorder and addiction by offering rapid access to evaluation and research-based, individually focused recovery and wellness programs.

360 East Avenue, Rochester NY 14604  
585-325-5100

Villa of Hope

Our Outpatient Chemical Dependency Clinic helps individuals recover from addiction in a safe and supportive environment. These outpatient services are intended to provide a comprehensive treatment for adults, adolescents, as well as their families.

3300 Dewey Avenue, Rochester, NY, 14616-3795  
585-865-1550

Strong Recovery Chemical Dependency

Strong Recovery provides a wide range of outpatient treatment options for adolescents 14-18 years old, young adults 18-24 years old, and adults 24 years and up who have a primary substance use disorder. We offer initial intensive group and individual treatment, aftercare, family services, and medication assisted treatment.

2613 W. Henrietta Road, Suites C & D, Rochester, NY 14623  
585-275-3161

Westfall Associates

Westfall Associates is dedicated to offering the finest quality of care and therapy to those suffering from addiction and mental health concerns. Dial diagnosis, consolation therapy, group therapy, medication-assisted therapy, and many other services available at our clinic.

919 Westfall Road, Rochester, NY 14618  
585-473-1500

**Support/Prevention/Education**

Wayne Behavioral Health Support Groups

<https://web.co.wayne.ny.us/175/Behavioral-Health>

Alcoholics Anonymous

<https://www.aa.org/>

Al-Anon/Alateen

<http://www.aisrochester.org/>

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COMMUNITY RESOURCE GUIDE

- Council on Alcoholism and Addictions of the Finger Lakes (COAAFL)  
<https://councilonalcoholismfingerlakes.org/>
- Center Of Treatment Innovation (COTI)  
<https://for-ny.org/centers-of-treatment-innovation-coti/>
- Families Anonymous  
<https://familiesanonymous.org/>
- Mothers Against Drunk Driving  
<https://madd.org/>
- National Association for Children of Alcoholics  
<https://nacoa.org/>
- Narcotics Anonymous  
<https://na.org/>
- Substance Abuse and Mental Health Services Administration (SAMHSA)  
<https://www.samhsa.gov/find-help/national-helpline>

## Veterans

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### **Basic needs (food, clothing, emergency housing)**

- American Red Cross of Greater Rochester  
825 John Street, Suite 209, West Henrietta NY 14586  
585-241-4400  
[www.redcross.org/ny/rochester](http://www.redcross.org/ny/rochester)
- NYS Department of Veterans' Services  
<https://veterans.ny.gov/>
- Veterans Outreach Center  
Food, clothing, housing, household goods, resources  
447 South Avenue, Rochester NY 14620  
[www.vocroc.org](http://www.vocroc.org)
- Veterans Resource Locator  
[www.veteranscrisisline.net/get-help/local-resources](http://www.veteranscrisisline.net/get-help/local-resources)
- VA Finger Lakes Canandaigua- Homeless Outreach Team  
400 Fort Hill Avenue, Canandaigua NY 14424  
585-394-7100  
[www.canandaigua.va.gov](http://www.canandaigua.va.gov)
- Wayne Masonic Lodge #416  
Free Lunch for Veterans and First Responders  
First Wednesday of each month  
1983 Ridge Rd, Ontario, NY 14519



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COMMUNITY RESOURCE GUIDE

**Benefits/Employment/Finance**

Clear Path for Veterans

315-687-3300

<https://www.clearpath4vets.com/>

Goodwill of the Finger Lakes- Job Readiness Team

585-232-1111

<https://www.goodwillfingerlakes.org/programs/workforce-development>

Hire Heroes USA

Online employment assistance program

<https://www.hireheroesusa.org/>

NYS Department of Veterans' Services

<https://veterans.ny.gov/>

VA Finger Lakes Canandaigua

The Vocational Rehabilitation and Employment (VR&E) Program assists Veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. Benefit eligibility office.

400 Fort Hill Avenue, Canandaigua NY 14424

Main: 585-394-7100

Crisis Line: 888-838-7890

[www.canandaigua.va.gov](http://www.canandaigua.va.gov)

Veterans Outreach Center

Employment assistance and benefits consulting services

447 South Avenue, Rochester NY 14620

[www.vocroc.org](http://www.vocroc.org)

Veterans' Employment and Training Service

<https://www.dol.gov/agencies/vets/veterans>

US Department of Veterans Affairs

Veterans Employment Center

800-698-2411

<https://www.va.gov/VETSINWORKPLACE/veteranresources.asp>

EBenefits

<https://www.ebenefits.va.gov/ebenefits/homepage>

**Caregiver support**

Clear Path for Veterans

315-687-3300

<https://www.clearpath4vets.com/>

Lifespan of Greater Rochester

585-244-8400

<https://www.lifespan-roch.org/>

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COMMUNITY RESOURCE GUIDE

VA Finger Lakes Canandaigua- Caregiver Support

400 Fort Hill Avenue, Canandaigua NY 14424

585-394-7100

[www.canandaigua.va.gov](http://www.canandaigua.va.gov)

**Health (Medical, Mental)**

See section on Mental Health/Substance Abuse for additional services.

Crisis Support

988, then dial 1

211

1-800-273-8255, then dial 1

Calkins VA Clinic

Provides outpatient medical and community mental health clinic for veterans.

260 Calkins Road, Rochester NY 14623

585-463-2600

CDS Life Transitions- Warrior Salute Veterans Services

Group and individual counseling. Transitional housing. Case management.

860 Hard Road, Webster, NY 14580

585-341-4600

<https://cdslifetransitions.org/warrior-salute/>

Give an Hour

Provides confidential mental health counseling via phone, video counseling, and in-person to service members, veterans, and their loved ones.

[www.giveanhour.org](http://www.giveanhour.org)

Military OneSource

800-342-9647

NYS Department of Veterans' Services

<https://veterans.ny.gov/>

Quit VET

Tobacco cessation counselors available through quitline.

9 a.m.–9 p.m. ET, Monday–Friday.

1-855-784-8838

Real Warriors

Real Warriors, a program through the Defense Centers of Excellence for Psychological Health and Traumatic Brain Injury (DCoE), provides information and resources about psychological health, Posttraumatic Stress Disorder (PTSD), and traumatic brain injury.

Call 1-866-966-1020, available 24/7

VA Finger Lakes Canandaigua

Provides long-term medical, nursing home, substance abuse, and psychiatric care for veterans. Offers limited dental care.

400 Fort Hill Avenue, Canandaigua NY 14424

Main: 585-394-7100

Mental Health: 585-393-7252

[www.canandaigua.va.gov](http://www.canandaigua.va.gov)

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COMMUNITY RESOURCE GUIDE

**Wayne County Veterans Service Agency**

Offers comprehensive entitlement information counseling and assistance to veterans and their dependents.

7376 Route 31, Suite 1300, Lyons NY 14489

315-946-5993

**War Vet Call Center**

1-877-927-8387 (24/7)

**Women Veterans Call Center**

The Women Veterans Call Center (WVCC) provides VA services and resources to women Veterans, their families, and caregivers. You can also chat online anonymously with a WVCC representative.

1-855-829-6636

**Housing/Home Repair/Modifications**

Access to Home for Heroes/Veterans

<https://hcr.ny.gov/access-home-heroesveterans>

Automobile Adaptive Equipment (AAE)

<https://www.prosthetics.va.gov/psas/AAE.asp>

**Bishop Sheen- Housing Ownership Program**

Provides comprehensive Housing Counseling from HUD Certified Counselors, Housing Education, Foreclosure Prevention Education and no-interest closing cost loans to low-income families, seniors, veterans and persons with disabilities to assist them in purchasing their own home.

585-657-4114

[www.sheenhousing.org](http://www.sheenhousing.org)

**Catholic Family Center**

Emergency rental assistance.

Finger Lakes Regional Office

2462 State Rt. 54A, Ste. 209, Penn Yan, NY 14527

315-536-2370 or 585-232-2050

**Habitat for Humanity**

3040 County Rd 10, Canandaigua, NY 14424

585-396-3040

**National Call Center for Homeless Veterans**

+1-877-424-3838 and Press 1 (24/7)

**Pathstone**

Owner occupied home repair

400 East Avenue, Rochester, NY 14607

800-888-6770

<https://pathstone.org/>

**Specially Adapted Housing (SAH) or Special Home Adaptation (SHA) grant**

We offer housing grants for Veterans and service members with certain service-connected disabilities so they can buy or change a home to meet their needs and live more independently.

<https://www.va.gov/housing-assistance/disability-housing-grants/>

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COMMUNITY RESOURCE GUIDE

**Legal**

**Justice for Vets**

We provide training and technical assistance to help communities bring together local, state, and federal resources to directly serve veterans involved in the justice system due to substance use and mental health disorders.

703-575-9400

<https://allrise.org/about/division/justice-for-vets/>

**LawNY**

Free legal aid to people with civil legal problems in Western NY

<https://www.lawny.org/>

**Legal Aid Society of Rochester**

585-232-4090

<https://www.lasroc.org/>

**Medicare Fraud Hotline**

1-800-633-4227

**US Department of Veterans Affairs**

Veterans Justice Outreach Program

<https://www.va.gov/homeless/vjo.asp>

**Veterans Outreach Center**

Legal services

447 South Avenue, Rochester NY 14620

[www.vocroc.org](http://www.vocroc.org)

**Peer Support**

**Clear Path for Veterans- Dwyer Program**

<https://www.clearpath4vets.com/>

**Make the Connection**

<https://www.maketheconnection.net/>

**Together Strong**

<https://jointogetherstrong.com/>

**VA Finger Lakes Canandaigua- Peer support groups**

400 Fort Hill Avenue Canandaigua, NY 14424 Copy Address

585-393-7100

**Vets 4 Warriors**

<https://vets4warriors.com/>

1-855-838-8255

**Transportation**

**NYS Department of Veterans' Services**

<https://veterans.ny.gov/>

**Veterans Transportation Program (VTP)**

VA's Veterans Transportation Program (VTP) offers Veterans many travel solutions to and from their VA health care facilities. This program offers these services at little or no costs to eligible Veterans.

<https://www.va.gov/healthbenefits/vtp/>

## Vision

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### Eye Care Center

Most insurance accepted, except for Fidelis, Medicaid, and WellCare.

Canandaigua  
325 West Street, Canandaigua, NY 14424  
Geneva  
784 Pre-Emption Rd, Geneva, NY 14456  
Macedon  
1025 Brixton Drive, Macedon, NY 14502  
585-394-2020

### Finger Lakes Eye Care

Medicare, BCBS, Aetna, MVP, WellCare, Medicaid.

6 E Main Street, Clifton Springs NY 14432  
315-462-7694

### Optical Dispensary

Straight Medicaid and Medicaid managed plans, and Medicare, accepts most other insurances.

117 E Union Street #1503, Newark NY 14513  
315-331-7917

### Reed Eye Associates

Medicare, straight Medicaid, BCBS, MVP, VSP, EyeMed, WellCare, United.

6353 Ridge Road, Sodus NY 14511  
315-483-8300

### Ocusight Eyecare Center

Accepts most insurance, including Medicare and Medicaid.

1015 Ridge Road, Webster, NY 14580  
585-872-1300

### Walmart Vision Center

Eye Exams Blue Cross Blue Shield; Glasses VSP, WellCare, Spectera, and United through Medicaid.

Recreation Drive, Canandaigua NY 14424  
585-393-0510  
State Route 3 Fulton, NY 13069  
315-598-1668  
State Route 31 Macedon NY 14502  
315-986-7207  
1990 Brandt Point Drive, Webster NY 14580  
585-787-1810

## Youth Services

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For additional resources for children see sections on “Clothing, Food, Education, Libraries, Mental Health, and Social Services”

### Wayne County Department of Aging and Youth

1519 Nye Road Lyons NY 14489

315-946-5624

<https://web.co.wayne.ny.us/157/Aging-Youth>

### Families & Communities Together

Families and Communities Together (FACT) is an interagency initiative designed to assist families of children who are having difficulty in their home, school, or community; who have numerous complex needs; or who are not making adequate progress despite multiple agency involvement.

### Parent/Education Support

Youth Department has partnered with FACT through your school districts to bring parent Education to families in our community. Referrals are completed through your child/ren school district via spots contracted between the school district and our program each year.

### Runaway & Homeless Youth Services

Wayne County Department of Aging and Youth is providing services to runaway and/or homeless youth. A runaway youth is defined as a youth between the ages of 12 to 17 that refuses to stay at home for a variety of reasons. A homeless youth is defined as a person under the age of twenty-one who is in need of services and is without a stable and appropriate shelter where supervision and care are available.

315-946-5624

<https://www.1800runaway.org/>

### Other Youth Programs

Big Brothers Big Sisters of Greater Rochester

1 S. Washington Street STE 405, Rochester, NY 14614

585-442-2250 ext. 103

Boy Scout Troop 115

6025 New Hartford St, Wolcott, NY 14590

315-594-9371

Boy Scout Troop 207

26 E Church St, Fairport, NY 14450

585-749-6493

Connections Begin Youth Clubhouse- FLACRA

324 West Union Street, Newark, NY 14513

833-435-2272

<https://www.flacra.org/post/connections-begin-youth-clubhouse>

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COMMUNITY RESOURCE GUIDE

4-H Youth Development- Cornell Cooperative Extension

1581 Route 88 North, Newark, NY 14513

315-331-8415

<https://ccewayne.org/>

Finger Lakes Community Action- Family Programs

Assisting Children Through Transition (ACT)

The primary focus of the program guides parents on ways they can reduce the stress of family changes and protect their children from the negative effects of parental conflict.

Parents Interested in Nurturing Effectively (PINES)

This Course promotes positive strategies for strengthening the family bond.

51 Broad Street, Lyons NY 14489

315-333-4155

<https://www.fingerlakescommunityaction.org/>

Girl Scouts of Western NY

888-837-6410

<https://www.gswny.org/>

Glow up Girl

38 William Street, Lyons Ny 14489

315-665-0252

Seneca Waterways Council, Boy Scouts of America

2320 Brighton-Henrietta TL Rd, Rochester NY 14623

585-244-4210

Wayne County Community Schools

*The Youth Leadership Forum*

Wayne County Community Schools brings together youth from all over the county together to give them an opportunity to have their voice heard within their school and community.

*STEADY Work Program*

Skills, Training, and Employment Access for the Development of Youth

Wayne County Community Schools provides youth with coaching and on-the-job training to promote the softer skills necessary for securing and keeping a job.

*Wayne M.O.S.T.*

We are a network that serves to facilitate out of school activities for youth. See Wayne MOST website for regular updates on programming for youth in the community.

2 Maple Avenue, Sodus, NY 14551

[www.waynecountycommunityschools.org](http://www.waynecountycommunityschools.org)

Wayne County Council for the Arts, Inc.

Youth creative arts programs

108 W Miller St, Newark, NY 14513

315-332-9010

<https://www.wayne-arts.com/>

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COMMUNITY RESOURCE GUIDE

Youth Advocate Program

165 East Union Street, Suite 406, Newark, NY 14513  
315-331-2763  
<https://www.yapinc.org/>

You are Not Alone (YANA)- Family Counseling Service of the Finger Lakes, Inc.  
LGBT+ support group for children age 10-17.

Monday from 4-5pm via Zoom  
671 South Exchange St., Geneva, NY 14456  
315-909-4637

**Community Centers**

Alex Eligh Community Center

303 East Ave, Newark, NY 14513  
315-331-2532

Lyons Community Center

9 Manhattan Street, Lyons Ny 14489  
315-946-6202

Macedon Recreation

32 Main Street, Macedon NY 14502  
315-986-5932

Marion Recreation

3823 North Main Street, Marion NY 14505  
315-926-4271

Palmyra Community Center

424 Stafford Street, Palmyra, New York 14522  
315-597-5501

Red Creek Community Center

6592 South Street, Red Creek NY 13143  
315-754-2065

Scarlet Thread Ministries

32 Mill Street, Sodus NY 14551  
315-294-3669

Town of Sodus Recreation

315-483-4430

Walworth Recreation

315-986-1400



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COMMUNITY RESOURCE GUIDE

# The Resource Guide to Wayne County

Brought to you by



With a special thank you to all of our community partners!



Aging & Youth  
1519 Nye Road Suite 300  
Lyons, NY 14489



**Public Health**  
Prevent. Promote. Protect.  
Wayne County, NY

