

Guardian MPS  
Mobile Personal Safety



“Help is on  
its way”

[www.guardianmps.com](http://www.guardianmps.com)

# Working beyond the parking lot



Once workers leave the building they leave behind the protection of CCTV systems, alarms, security guards and the comfort of safety in numbers. Some work roles require people to work alone making them more exposed to risk than their counterparts back in the office, headquarters, hospital or clinic.



This brings unique challenges.

- Where are these workers?
- What risks are faced?
- Where is the work to be carried out?
- If they are under threat, what can be done to support them?
- Can safety be improved for them when on duty on their own?

Increasingly OSHA Safety Inspections are looking in detail at arrangements for protecting mobile workers.

These and similar questions must be considered and the answers provided by employers, risk managers, safety directors and department heads under a duty of care to their employees.

In the case of self employed people consideration needs to be given all the more to remaining safe from threats and attacks because **THEY WORK ON THEIR OWN.**

## The Problem

Once a worker steps out of the office or away from the safety of colleagues and co-workers they are vulnerable, unsupported and potentially at risk of threats, attacks and violence. So the question is **HOW DO WE KNOW THAT THEY'RE SAFE?**

Increasingly industries like healthcare and Real Estate are now providing education and training for these workers on best practises in:

**Risk Assessment** – What to be aware of before arriving on site

**Situation Awareness** – What to be aware of when arriving and when on the site

**Techniques and Policies** – Minimizing opportunities for would-be assailants and maximizing the chances of safe exit

## How can GuardianMPS help?

GuardianMPS is a platform of co-existing technologies designed for the sole purpose of assisting organizations in protecting staff who work alone. These include:

- Providing immediate 24/7/365 access to support and assistance in an emergency via a panic button.
- Connecting alarm calls to a network of Central Stations for rapid response.
- Allowing workers to check in/out and log details of their duties and schedules.
- Providing real-time information of the worker's current situation and location.
- Escalating to co-workers and supervisors for establishing safety and wellbeing of an affected or uncommunicative mobile worker.
- Provide detailed reports, audio recordings and GPS "Breadcrumb trails" for managers and supervisors seeking to improve the overall safety of these work alone staff.



## How does it work?

GuardianMPS offers the most comprehensive protection on the market by blending 3 modes of operation.

### Panic Mode

GuardianMPS facilitates the raising of instant alarms from your mobile phone connected directly to our trained Central Station Monitoring teams. The alarm is silent, discreet and instantaneous. When a panic alarm is raised, the background audio is recorded from the mobile phone and can be used to aid the emergency services in understanding the scenario and background to the alarm.

### Check in/out

GuardianMPS can provide extensive protection even if no alarm is raised. Our check in/out service allows a worker to record a short voice memo about the details of their assignments. These messages show the trail a worker takes in the event they become unresponsive.

### Timer function

The timer function on GuardianMPS effectively times the duration of an assignment after a check – in. After this times out, GuardianMPS will automatically call the affected worker and require some form of interaction. After 2 failed attempts this automatically becomes a panic alarm and will be escalated to the Central Station.

## Central Station Monitoring

At the heart of GuardianMPS are our network of Central Stations. Our approach differs from many of the less sophisticated apps in that we recognize 3 key aspects about invoking 911 emergency services.

1. Not every panic alarm raised requires 911 emergency services.
2. In a busy city or as a result of stretched resources a 911 call may be queued.
3. 911 calls do not always contain accurate location data and they have no access to the data and dashboards in proprietary systems.

As all of these are critically important in co-ordinating an emergency response, the GuardianMPS system uses a network of Central Stations. Having Central Station Monitoring at the core of GuardianMPS ensures that an alarm is NEVER queued, that trained staff can assess the response needed and that the onscreen location information and worker background recordings are relayed to 911 operators to aid in providing a rapid and appropriate response to alarms.

## Manage and configure your emergency procedures and responders online

Our web based central management console supports the differing needs of organizations and offers:

- Editing and updating of emergency responders and responsible co-workers.
- Addition and deletion of personal details such as vehicle registrations and next of kin.
- Switching response types in line with vacations and changes to duty schedules.
- Full autonomy over expected or desired response guidelines – eg if distress audio is heard, immediately call 911?

## Increasing productivity and reinforcing policies

GuardianMPS safeguards mobile worker safety and reinforces existing policies for protecting them. By implementing our technology, your organization will benefit from detailed records for auditing, increased awareness of the mobile worker landscape and enhanced capabilities to reduce risk and associated liability costs.

Feedback from our clients shows clearly that workers using GuardianMPS system have a “much greater sense of personal security” when engaging in potentially threatening work involving home visits or field working. This greater sense of security brings with it an enhanced ability to focus on each assignment and should result in the delivery of better service to clients and patients.

## Who should use GuardianMPS?

GuardianMPS is a highly flexible platform accommodating various worker styles and requirements across a wide variety of industries.

We have extensive experience in working with clients internationally in many fields including:

Home Health care  
Social workers  
Realtors  
Voluntary and Charity Workers  
Supported Living  
Housing Associations & Co-operatives  
Delivery and Courier Services  
Cash Handling and debt collection

Installation and Maintenance Engineers  
Retail and Distribution  
University and Lab workers  
Utilities & Natural Resources (Oil,Gas,Mining, Electricity)  
Agriculture and Forestry

# Trusted technology to make you safer.



Panic alarm on mobile phone



Check in / out



GPS Location



24 hour Central Station  
Monitoring



Live Audio recording



Full reporting

**Guardian** **MPS**  
Mobile Personal Safety

GuardianMPS, 1234 Wrights Lane, West Chester, PA 19380  
T: (610) 389-7559 E: info@guardianmps.com

[www.guardianmps.com](http://www.guardianmps.com)

