



National Council on Alcoholism & Drug Dependence-Rochester Area

MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

1931 Buffalo Road - Rochester, New York 14624
 Telephone: (585) 719-3480 or 719-3483 Fax: (585) 423-1908
 Website: www.ncadd-ra.org

SERVICE DESCRIPTION	PROVIDERS NAME								
	ABC	Baden St.	CFC/Restart	Conifer	Delphi Rise	East House	Helio Health	Huther-Doyle	J.L. Norris ATC
Website	www.abcinfo.org	www.badenstreet.org	www.cfcrochester.org	www.coniferpark.com	www.delphirise.org	www.easthouse.org	www.helio.health	www.hutherdoyle.com	www.oasas.ny.gov/atc/norris
Intake Contact Person	Evangeline Jenkins	Felicita Huertas	Yesenia Vazquez	Krystal Gonzalez	Shani Valazquez	Elizabeth Kingsley-Curran	Sabrina Howland	Kara Phillips	Angel DeRose
Phone Number	585-262-4330 x 3200	585-325-4910 x 1141	585-546-1271 x6258	585-442-8422 x 102	585-467-2230 x 121	585-238-4893	585-287-5622 x205	585-287-9569	585-461-0410 x 265
Fax Number	585-262-4826	585-546-1491	585-546-2607	585-442-8494	585-730-8110	585-238-4899	585-287-5628	585-325-5154	585-461-1602
E-Mail		fhuert@badenstreet.org		kiulla@libertymgt.com	svalazquez@delphirise.org	ekingsleycurran@easthouse.org	showland@helio.health	Kphillips@hutherdoyle.com	angel.deros@oasa.ny.gov
EVALUATION SERVICES									
Evaluation	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE		PROVIDE	PROVIDE	
Walk-in Evaluations	M, W 8:30am-12pm T, Th 3-5pm 727 St. Paul St.		M, W, F 1-3pm 79 N Clinton Ave				24 / 7 1360 University Ave.	M-F 8:30am, 10am, 12:30pm, 2pm 360 East Ave	
CLIENT TYPE									
Youth under 18									
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children	ACCEPT		ACCEPT		ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
ADDICTION SERVICES									
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Suboxone	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Dual Diagnosis	PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Spanish Program	PROVIDE	PROVIDE	PROVIDE				PROVIDE	PROVIDE	PROVIDE
LEVEL OF CARE									
Detox				PROVIDE			PROVIDE		
Stabilization			PROVIDE						
Inpatient				PROVIDE					
Outpatient	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE			PROVIDE	PROVIDE
Residential			PROVIDE			PROVIDE			
INSURANCE TYPE									
Aetna			ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
CIGNA				ACCEPT	ACCEPT			ACCEPT	
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT		ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT			ACCEPT	
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Tricare		ACCEPT						ACCEPT	
YourCare Health Plan	ACCEPT		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

For the most updated version of this directory, visit <https://ncadd-ra.org/news-resources/resources-advocacy-research>
 For the version of this directory that includes other area counties, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>
 Disclaimer: Information included on this template is updated biannually based on data shared with NCADD-RA from each of the providers.

Revised January 2019

OPEN ACCESS 24/7 Walk-in Evaluations 1350 University Ave., Rochester, NY 14607 (585) 627-1777



National Council on Alcoholism & Drug Dependence-RochesterArea

MONROE COUNTY OASAS CERTIFIED TREATMENT PROVIDERS

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SERVICE DESCRIPTION	PROVIDERS NAME							
	Pathway Houses of Helio Health	Rochester Regional Health	Sisters Hospital Rochester Pathways	Strong Recovery	Veterans Outreach Center	Villa of Hope	Westfall Associates	YWCA Supportive Living
Website	www.helio.health	www.rochesterregional.org	www.chsbuffalo.org	www.urmc.rochester.edu	www.vocroc.org	www.villaofhope.org	www.westfallassociates.com	www.ywca.org
Intake Contact Person	Deanna Cappon	Central Intake	Christina Carol	Shannon O'Connor	Alec Andrest	Intake	Carolyn Albrecht	Amy Wells
Phone Number	585-232-4674	585-922-9900	585-424-6580	585-275-5400	585-506-9060	585-328-0834	585-473-1500	585-368-2225
Fax Number	585-325-5001	585-423-9523	585-424-6609	585-273-1089	585-506-9063	585-436-0103	585-473-1205	585-232-3540
E-Mail	dcappon@helio.health			Shannon1_Oconnor@URMC.rochester.edu	alec.andrest@vocroc.org	cdclinic@villaofhope.org		awells@ywcarochester.org
EVALUATION SERVICES								
Evaluation		PROVIDE		PROVIDE	PROVIDE	PROVIDE	PROVIDE	
Walk-in Evaluations		M - F 8am-3pm All Sites				M, T, TH 9-11am 1099JaySt, BldgJ 202		
CLIENT TYPE								
Youth under 18		ACCEPT		ACCEPT 18 UP		ACCEPT	ACCEPT	
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Female		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	
Client with Children								ACCEPT
ADDICTION SERVICES								
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Suboxone		PROVIDE		PROVIDE		PROVIDE	PROVIDE	
Dual Diagnosis		PROVIDE		PROVIDE		PROVIDE	PROVIDE	
Spanish Program			PROVIDE	PROVIDE				
LEVEL OF CARE								
Detox		PROVIDE		PROVIDE				
Stabilization								
Inpatient		PROVIDE						
Outpatient		PROVIDE	PROVIDE	PROVIDE		PROVIDE	PROVIDE	
Residential	PROVIDE	PROVIDE			PROVIDE	PROVIDE		PROVIDE
INSURANCE TYPE								
Aetna		ACCEPT		ACCEPT		ACCEPT	ACCEPT	
CIGNA		ACCEPT				ACCEPT		
Excellus		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	
Fidelis		ACCEPT	ACCEPT	ACCEPT		ACCEPT		
Medicaid		ACCEPT	ACCEPT	ACCEPT		ACCEPT		ACCEPT
Medicare		ACCEPT	ACCEPT	ACCEPT		ACCEPT		ACCEPT
MVP		ACCEPT	ACCEPT	ACCEPT		ACCEPT		
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT		ACCEPT
Tricare				ACCEPT		ACCEPT		
YourCare Health Plan		ACCEPT	ACCEPT	ACCEPT		ACCEPT	ACCEPT	
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

For the most updated version of this directory, visit <https://ncadd-ra.org/news-resources/resources-advocacy-research>

For the version of this directory that includes other area counties, visit <https://ncadd-ra.org/programs-services/finer-lakes-addiction-resource-center>

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Revised January 2019

OPEN ACCESS 24/7 1350 University Ave. Rochester, NY 14607 (585) 627-1777



National Council on Alcoholism & Drug Dependence-Rochester Area

OASAS CERTIFIED TREATMENT PROVIDERS IN SENECA & WAYNE COUNTIES

Finger Lakes Addiction Resource Center
 1931 Buffalo Road - Rochester, New York 14624
 Telephone: 585-719-3480 or 719-3485 Fax: 585-423-1908
 Website: www.ncadd-ra.org

SERVICE DESCRIPTION	PROVIDER NAME					
	Dick Van Dyke Addiction Treatment Center	Hillside Children's Center Varick Campus	Seneca County Community Services Board	Catholic Family Center's Hannick Hall	Finger Lakes Area Counseling & Recovery (FLACRA)	Wayne Behavioral Health Network
COUNTY	SENECA	SENECA	SENECA	WAYNE	WAYNE	WAYNE
Website	www.oasas.ny.gov/atc/vandyke/index.cfm	www.hillside.com	www.co.seneca.ny.us/departments/community-services/mental-health/seneca-county-addictions-program/	www.cfcrochester.org	www.flacra.org	web.co.wayne.ny.us/wbhn/
Intake Contact	Suzanne Panetti	Beth Clark	Tammy Orlopp	Deb Guinan	Andrea Greene	Linda Vandemortel
Phone Number	315-835-6173	315-585-3079	315-539-1985	315-331-2300	833-435-2272	315-946-5722
Fax Number	315-835-6114	315-585-3010	315-539-4034	315-332-2301	315-462-6960	315-946-5726
E-Mail	suzanne.panetti@oasas.ny.gov	bclark@hillside.com	torlopp@co.seneca.ny.us	dguinan@cfcrochester.org	andrea.greene@flacra.org	Lvandemortel@co.wayne.ny.us
EVALUATION SERVICES						
Evaluation	PROVIDE	PROVIDE	PROVIDE			PROVIDE
Walk-in Evaluations			M/Tu/F 8:00am-12:00pm W 4:00pm-7:00pm Th 12:00pm-4:00pm 31 Thurber Drive, Waterloo			M/Th/F 8:00am-5:00pm Tu/W 8:00am-8:00pm 1519 Nye Road, Lyons
CLIENT TYPE						
Youth under 18		ACCEPT AGES 12-21	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Adult	ACCEPT		ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children			ACCEPT	ACCEPT children under 6		
ADDICTION SERVICES						
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Suboxone	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Dual Diagnosis	PROVIDE		PROVIDE	PROVIDE		PROVIDE
Spanish Program			PROVIDE	PROVIDE	PROVIDE	PROVIDE
LEVEL OF CARE						
Detox				PROVIDE	PROVIDE	
Stabilization	PROVIDE			PROVIDE	PROVIDE	
Inpatient	PROVIDE					
Outpatient		PROVIDE	PROVIDE		PROVIDE	PROVIDE
Residential				PROVIDE	PROVIDE	
INSURANCE TYPE						
Aetna		ACCEPT			ACCEPT	ACCEPT
CIGNA					ACCEPT	ACCEPT
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Independent Health	ACCEPT					ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT					ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Optum	ACCEPT				ACCEPT	ACCEPT
Public Assistance				ACCEPT	ACCEPT	ACCEPT
YourCare Health Plan	ACCEPT		ACCEPT		ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT

To see provider directories of other Finger Lakes counties, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>
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WAYNE COUNTY MOBILE OPIOID RESPONSE TEAM - mobile evaluation services	24/7	315-946-5750	(call 911 for an overdose)
REGIONAL OPEN ACCESS CENTER	7:00am - 10:00pm, 7 days per week	Walk-in Evaluations	1519 Nye Road, Lyons, NY 14489 833-929-6326

5 Levels of Care

Detoxification-This service provides treatment of moderate withdrawal symptoms and non-acute physical or psychiatric complications. Medically supervised withdrawal services must provide: Medically supervised withdrawal and stabilization services are appropriate for persons who are intoxicated by alcohol and/or substances, who are suffering from mild to moderate withdrawal, coupled with situational crisis, or who are unable to abstain with an absence of past withdrawal complications. Patients who have stabilized in a medically managed or medically supervised inpatient withdrawal service may step-down to a medically supervised outpatient service.

Inpatient-An OASAS-certified treatment setting with 24- hour medical coverage and oversight provided to individuals with significant acute medical, psychiatric and substance use disorders with significant associated risks. Inpatient rehabilitation services provide intensive management of substance dependence symptoms and medical management/monitoring of medical or psychiatric complications to individuals who cannot be effectively served as outpatients and who are not in need of medical detoxification or acute care. These services can be provided in a hospital or free-standing facility. Services are short-term and intensive

Outpatient-Licensed Outpatient Treatment for a substance use problem is available at a number of locations in the area and through a number of providers. While remaining at home, working and functioning in the community, a consumer may attend individual, group or family focused treatment and work toward personal goals. This may include less intensive involvement or may require multiple visits per week. Over the course of some months, they will receive relevant information, suggestions, guidance and continued support as either a primary locus of treatment or as continuing care after or concurrent with a residential program.

Residential-Reintegration Services in a Residential Setting - Certified OASAS providers of residential programs that also provide reintegration services to transition from structured treatment environments to more independent living. This setting does not require a physician to serve as medical director and staff coordinate treatment services but do not provide direct clinical care. Most services are provided in the community and include clinical and social services. Individuals are provided a safe living environment with a high degree of behavioral accountability. Services include medical and clinical oversight of chronic but stable medical and psychiatric symptoms and conditions in a community treatment program including an outpatient Substance Use Disorder treatment program. Services also include: community meetings; activities of daily living (ADL) support; case management; and vocational support and clinical services to support transition to independent living.

Stabilization/Rehab-Stabilization Services in a Residential Setting- OASAS-certified providers of residential programs that also provide medical and clinical services including: medical evaluation; ongoing medication management and limited medical intervention; ancillary withdrawal and medication assisted substance use treatment; psychiatric evaluation and ongoing management; and group, individual and family counseling focused on stabilizing the individual and increasing coping skills until the individual is able to manage feelings, urges and craving, co-occurring psychiatric symptoms and medical conditions within the safety of the residence. Medical staff are available in the residence, but 24-hour medical/nursing services are not.

Rehabilitative Services in a Residential Setting-Certified OASAS providers of residential programs that also provide rehabilitative services for individuals who are stable enough to manage emotional states, urges and cravings, co-occurring psychiatric symptoms and medical conditions within the safety of a residential setting. Medical and clinical staff provide monitoring for medical and psychiatric symptoms that are stable. Services include medical monitoring of chronic conditions including routine medication management and individual, group and family counseling focused on rehabilitation. The treatment program teaches individuals to manage self and interactions with others with increasing independence.



National Council on Alcoholism & Drug Dependence-Rochester Area

OASAS CERTIFIED TREATMENT PROVIDERS IN GENESEE, ORLEANS, & WYOMING COUNTIES

Finger Lakes Addiction Resource Center
 1931 Buffalo Road - Rochester, New York 14624
 Telephone: 585-719-3480 or 719-3485 Fax: 585-423-1908
 Website: www.ncadd-ra.org

SERVICE DESCRIPTION	PROVIDER NAME				
	Batavia Recovery Center of Horizon Health Services	Genesee/Orleans Council on Alcoholism & Substance Abuse	Hope Haven of United Memorial Medical Center, Rochester Regional	Genesee/Orleans Council on Alcoholism & Substance Abuse	Spectrum Health & Human Services
COUNTY	GENESEE	GENESEE	GENESEE	ORLEANS	WYOMING
Website	www.horizon-health.org	www.gcasa.net	www.rochesterregional.org	www.gcasa.net	www.shswny.org
Intake Contact	Lisa Glow	Amy Klos	Melissa Dietz	Cyndiardino	Eric Dryja
Phone Number	585-815-0247	585-343-1124	585-723-7366	585-589-0055	585-786-0220
Fax Number	585-815-0251	585-343-1197	585-723-7341	585-589-1501	585-786-3631
E-Mail	lglow@horizon-health.org	aklos@gcasa.org	CDInpatientIntakeTeam@rochesterregional.org	cmardino@gcasa.org	intake@shswny.org
EVALUATION SERVICES					
Evaluation	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Walk-in Evaluations				Tu-Th at 11:30am 249 East Avenue, Albion	M-F 9:00am-11:00am 34 North Main Street, Warsaw
CLIENT TYPE					
Youth under 18	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Client with Children					
ADDICTION SERVICES					
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Suboxone	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Dual Diagnosis	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Spanish Program	PROVIDE				PROVIDE
LEVEL OF CARE					
Detox					
Stabilization	PROVIDE		PROVIDE		
Inpatient			PROVIDE		
Outpatient	PROVIDE	PROVIDE		PROVIDE	PROVIDE
Residential		PROVIDE		PROVIDE	
INSURANCE TYPE					
Aetna	ACCEPT	ACCEPT		ACCEPT	ACCEPT
CIGNA	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Independent Health	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare			ACCEPT		ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Optum	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT		ACCEPT	ACCEPT
Tricare					ACCEPT
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT		ACCEPT	ACCEPT

To see provider directories of other Finger Lakes counties, visit <https://ncadd-ra.org/programs-services/finger-lakes-addiction-resource-center>

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GENESEE COUNTY MOBILE TREATMENT UNIT - operated by GCASA hours vary 716-474-0981 (call 911 for an overdose)

REGIONAL OPEN ACCESS CENTER 7:00am - 10:00pm, 7 days per week Walk-in Evaluations 1519 Nye Road, Lyons, NY 14489 833-929-6326

5 Levels of Care

Detoxification-This service provides treatment of moderate withdrawal symptoms and non-acute physical or psychiatric complications. Medically supervised withdrawal services must provide: Medically supervised withdrawal and stabilization services are appropriate for persons who are intoxicated by alcohol and/or substances, who are suffering from mild to moderate withdrawal, coupled with situational crisis, or who are unable to abstain with an absence of past withdrawal complications. Patients who have stabilized in a medically managed or medically supervised inpatient withdrawal service may step-down to a medically supervised outpatient service.

Inpatient-An OASAS-certified treatment setting with 24- hour medical coverage and oversight provided to individuals with significant acute medical, psychiatric and substance use disorders with significant associated risks. Inpatient rehabilitation services provide intensive management of substance dependence symptoms and medical management/monitoring of medical or psychiatric complications to individuals who cannot be effectively served as outpatients and who are not in need of medical detoxification or acute care. These services can be provided in a hospital or free-standing facility. Services are short-term and intensive

Outpatient-Licensed Outpatient Treatment for a substance use problem is available at a number of locations in the area and through a number of providers. While remaining at home, working and functioning in the community, a consumer may attend individual, group or family focused treatment and work toward personal goals. This may include less intensive involvement or may require multiple visits per week. Over the course of some months, they will receive relevant information, suggestions, guidance and continued support as either a primary locus of treatment or as continuing care after or concurrent with a residential program.

Residential-Reintegration Services in a Residential Setting - Certified OASAS providers of residential programs that also provide reintegration services to transition from structured treatment environments to more independent living. This setting does not require a physician to serve as medical director and staff coordinate treatment services but do not provide direct clinical care. Most services are provided in the community and include clinical and social services. Individuals are provided a safe living environment with a high degree of behavioral accountability. Services include medical and clinical oversight of chronic but stable medical and psychiatric symptoms and conditions in a community treatment program including an outpatient Substance Use Disorder treatment program. Services also include: community meetings; activities of daily living (ADL) support; case management; and vocational support and clinical services to support transition to independent living.

Stabilization/Rehab-Stabilization Services in a Residential Setting- OASAS-certified providers of residential programs that also provide medical and clinical services including: medical evaluation; ongoing medication management and limited medical intervention; ancillary withdrawal and medication assisted substance use treatment; psychiatric evaluation and ongoing management; and group, individual and family counseling focused on stabilizing the individual and increasing coping skills until the individual is able to manage feelings, urges and craving, co-occurring psychiatric symptoms and medical conditions within the safety of the residence. Medical staff are available in the residence, but 24-hour medical/nursing services are not.

Rehabilitative Services in a Residential Setting-Certified OASAS providers of residential programs that also provide rehabilitative services for individuals who are stable enough to manage emotional states, urges and cravings, co-occurring psychiatric symptoms and medical conditions within the safety of a residential setting. Medical and clinical staff provide monitoring for medical and psychiatric symptoms that are stable. Services include medical monitoring of chronic conditions including routine medication management and individual, group and family counseling focused on rehabilitation. The treatment program teaches individuals to manage self and interactions with others with increasing independence.



National Council on Alcoholism & Drug Dependence-Rochester Area

OASAS CERTIFIED TREATMENT PROVIDERS IN LIVINGSTON, ONTARIO & YATES COUNTIES

Finger Lakes Addiction Resource Center
 1931 Buffalo Road - Rochester, New York 14624
 Telephone: 585-719-3480 or 719-3485 Fax: 585-423-1908
 Website: www.ncadd-ra.org

SERVICE DESCRIPTION	PROVIDER NAME			
	CASA-Trinity	Finger Lakes Area Counseling & Recovery (FLACRA)	Rochester Regional Health Clifton Springs Behavioral Health Center	Finger Lakes Area Counseling & Recovery (FLACRA)
COUNTY	LIVINGSTON	ONTARIO	ONTARIO	YATES
Website	www.casa-trinity.org	www.flacra.org	www.rochesterregional.org/services/behavioral-health/chemical-dependency/	www.flacra.org
Intake Contact	Tatiana Zentz	Andrea Greene	Intake Team Member (Inpatient) Lisa Parrish (Outpatient)	Andrea Greene
Phone Number	585-991-5012	833-435-2272	585-723-7366 (Inpatient) 315-462-1060 (Outpatient)	833-435-2272
Fax Number	585-991-5013	315-462-6960	585-723-7341 (Inpatient) 315-462-0145 (Outpatient)	315-462-6960
E-Mail	tzentz@casa-trinity.org	andrea.greene@flacra.org	ClinpatientIntakeTeam@rochesterregional.org (Inpatient) lisa.parrish@rochesterregional.org (Outpatient)	andrea.greene@flacra.org
EVALUATION SERVICES				
Evaluation	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Walk-in Evaluations		M-F 9:00am-12:00pm 246 Castle Street, Geneva and 28 E. Main Street, Clifton Springs	M-F 8:00am-3:00pm 2 Coulter Road, Clifton Springs	
CLIENT TYPE				
Youth under 18	ACCEPT	ACCEPT	ACCEPT (outpatient only)	ACCEPT
Adult	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Female	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Male	ACCEPT	ACCEPT	ACCEPT	ACCEPT
ADDICTION SERVICES				
Alcohol Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Substance Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Opioid Use Disorder	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Suboxone	PROVIDE	PROVIDE	PROVIDE	PROVIDE
Dual Diagnosis	PROVIDE		PROVIDE	
Spanish Program		PROVIDE	PROVIDE	PROVIDE
LEVEL OF CARE				
Detox		PROVIDE		PROVIDE
Stabilization		PROVIDE		PROVIDE
Inpatient			PROVIDE (adults only)	
Outpatient	PROVIDE	PROVIDE	PROVIDE (youth and adults)	PROVIDE
Residential		PROVIDE		PROVIDE
INSURANCE TYPE				
Aetna	ACCEPT	ACCEPT	ACCEPT	ACCEPT
CIGNA	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Excellus	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Fidelis	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicaid	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Medicare	ACCEPT	ACCEPT	ACCEPT	ACCEPT
MVP	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Optum	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Public Assistance	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Tricare	ACCEPT	ACCEPT	ACCEPT	ACCEPT
YourCare Health Plan	ACCEPT	ACCEPT	ACCEPT	ACCEPT
Sliding Fee Scale	ACCEPT	ACCEPT		ACCEPT

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ONTARIO & YATES COUNTIES - FLACRA MOBILE 24/7 OPIOID RESPONSE TEAM 833-435-2272 (call 911 for an overdose)

REGIONAL OPEN ACCESS CENTER 7:00am - 10:00pm, 7 days per week Walk-in Evaluations 1519 Nye Road, Lyons, NY 14489 833-929-6326

5 Levels of Care

Detoxification-This service provides treatment of moderate withdrawal symptoms and non-acute physical or psychiatric complications. Medically supervised withdrawal services must provide: Medically supervised withdrawal and stabilization services are appropriate for persons who are intoxicated by alcohol and/or substances, who are suffering from mild to moderate withdrawal, coupled with situational crisis, or who are unable to abstain with an absence of past withdrawal complications. Patients who have stabilized in a medically managed or medically supervised inpatient withdrawal service may step-down to a medically supervised outpatient service.

Inpatient-An OASAS-certified treatment setting with 24- hour medical coverage and oversight provided to individuals with significant acute medical, psychiatric and substance use disorders with significant associated risks. Inpatient rehabilitation services provide intensive management of substance dependence symptoms and medical management/monitoring of medical or psychiatric complications to individuals who cannot be effectively served as outpatients and who are not in need of medical detoxification or acute care. These services can be provided in a hospital or free-standing facility. Services are short-term and intensive

Outpatient-Licensed Outpatient Treatment for a substance use problem is available at a number of locations in the area and through a number of providers. While remaining at home, working and functioning in the community, a consumer may attend individual, group or family focused treatment and work toward personal goals. This may include less intensive involvement or may require multiple visits per week. Over the course of some months, they will receive relevant information, suggestions, guidance and continued support as either a primary locus of treatment or as continuing care after or concurrent with a residential program.

Residential-Reintegration Services in a Residential Setting - Certified OASAS providers of residential programs that also provide reintegration services to transition from structured treatment environments to more independent living. This setting does not require a physician to serve as medical director and staff coordinate treatment services but do not provide direct clinical care. Most services are provided in the community and include clinical and social services. Individuals are provided a safe living environment with a high degree of behavioral accountability. Services include medical and clinical oversight of chronic but stable medical and psychiatric symptoms and conditions in a community treatment program including an outpatient Substance Use Disorder treatment program. Services also include: community meetings; activities of daily living (ADL) support; case management; and vocational support and clinical services to support transition to independent living.

Stabilization/Rehab-Stabilization Services in a Residential Setting- OASAS-certified providers of residential programs that also provide medical and clinical services including: medical evaluation; ongoing medication management and limited medical intervention; ancillary withdrawal and medication assisted substance use treatment; psychiatric evaluation and ongoing management; and group, individual and family counseling focused on stabilizing the individual and increasing coping skills until the individual is able to manage feelings, urges and craving, co-occurring psychiatric symptoms and medical conditions within the safety of the residence. Medical staff are available in the residence, but 24-hour medical/nursing services are not.

Rehabilitative Services in a Residential Setting-Certified OASAS providers of residential programs that also provide rehabilitative services for individuals who are stable enough to manage emotional states, urges and cravings, co-occurring psychiatric symptoms and medical conditions within the safety of a residential setting. Medical and clinical staff provide monitoring for medical and psychiatric symptoms that are stable. Services include medical monitoring of chronic conditions including routine medication management and individual, group and family counseling focused on rehabilitation. The treatment program teaches individuals to manage self and interactions with others with increasing independence.