

## Nursing Homes Compare (Star Ratings for Monroe County as of September 2022)

Nursing homes vary in the quality of care and services they provide for residents. Reviewing health inspection results, staffing data, and quality measure data are three important ways to measure nursing home quality. This information gives you a "snap shot" of the care individual nursing homes provide. The following information is compiled from Medicare.gov (Nursing Home Compare), the official US government site for Medicare

<https://www.medicare.gov/care-compare/>

### Overall rating:

The overall star rating for nursing homes lets you compare nursing homes on topics you consider most important, and gives you a "snapshot" of the quality of each nursing home. The rating, between 1 to 5 stars, combines results and data from 3 important sources, including: Health Inspections, Staffing & Quality Measures as listed below.

<https://www.medicare.gov/care-compare/resources/nursing-home/overall-star-rating>

**Health inspections rating:** Based on the three most recent comprehensive (annual) inspections, and inspections due to complaints in the last three years. This information is gathered by trained, objective inspectors who go onsite to the nursing home and follow a specific process to determine the extent to which a nursing home has met Medicaid and Medicare's minimum quality requirements. For more detailed information go to:

<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS>

**Staffing rating:** The staffing rating has information about the number of hours of care provided on average to each resident each day by nursing staff. This rating considers differences in the levels of residents' care need in each nursing home. For more detailed information go to:

<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS>

**Quality measures (QM) rating:** The quality measure rating has information on 15 different physical and clinical measures for nursing home residents. The QMs offer information about how well nursing homes are caring for their residents' physical and clinical needs. For more detailed information go to:

<https://www.medicare.gov/care-compare/resources/nursing-home/quality-of-resident-care>

The five-star quality rating system isn't a substitute for visiting the nursing home. This system can give you important information, help you compare nursing homes by topics you consider most important, and help you think of questions to ask when you visit the nursing home. Use the five-star ratings together with other sources of information such as: Medicare Guide to Choosing a Nursing Home and other Long Term Care

[https://www.health.ny.gov/facilities/nursing/select\\_nh/](https://www.health.ny.gov/facilities/nursing/select_nh/)

**If you or a loved one is already living in a skilled nursing facility/nursing home and have concerns about the quality of care, you can contact the following agencies:**

**Long Term Care Ombudsman Program** (or LTCOP), a federal advocacy program dedicated to protecting people living in long term care facilities. Call (855) 582-6769 or <https://ltcombudsman.ny.gov/whatis/indexwhatis.cfm> (Monroe County Ombudsman Program 244-8400 x 114)

**New York State Department of Health, Nursing Homes Complaint Line** is an oversight agency responsible for investigating complaints and incidents for nursing homes in New York State, which are related to State and/or Federal regulatory violation. Call (888) 201-4563 or <https://www.health.ny.gov/facilities/nursing/complaints.htm>

**(Nursing Home Comparison Chart on following page. Nursing homes are included on Nursing Home Compare if they are Medicare or Medicaid-certified. Some nursing homes licensed by the state may not be listed here)**

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**Ratings: 5-Much Above Average; 4-Above Average; 3-Average; 2-Below Average; 1-Much Below Average**

Facility	Location	Overall	Health Insp	Staffing	Quality Measure
Elderwood of Lakeside at Brockport	Brockport	5	4	3	5
Friendly Home	Brighton	5	4	4	5
Maplewood Nursing Home	Webster	5	4	5	5
Park Ridge Nursing Home	Greece	5	4	4	5
St. John's Penfield Homes	Fairport	5	4	4	4
Aaron Manor Rehab. & Nursing Ctr.	Fairport	4	4	1	5
Episcopal Church Home	Rochester	4	3	4	5
Jewish Home of Rochester	Brighton	4	4	3	4
Penfield Place	Penfield	4	3	2	5
St. Ann's Community at Cherry Ridge	Webster	4	4	4	4
Wedgewood Nursing Home	Spencerport	4	4	4	2
Woodside Manor Nursing Home	Brighton	4	3	3	5
Fairport Baptist Homes	Fairport	3	3	4	4
Hamilton Manor Nursing Home	Greece	3	4	1	2
Highlands Living Center	Pittsford	3	3	3	2
Hurlbut	Rochester	3	3	2	3
Latta Road Nursing Home East	Greece	3	4	2	4
Latta Road Nursing Home West	Greece	3	4	1	3
St. Ann's Community	Irondequoit	3	3	4	4
St. John's Home	Rochester	3	3	3	3
Unity Living Center	Rochester	3	3	3	3
Brightonian	Brighton	2	1	1	5
Brook at High Falls Nursing Home	Rochester	2	2	1	5
Crest Manor Living & Rehab Ctr	Fairport	2	3	1	4
Edna Tina Wilson Living Center	Greece	2	2	1	5
Highlands at Brighton	Brighton	2	2	4	3
Kirkhaven	Rochester	2	2	2	3
Rochester Ctr for Rehab & Nursing	Gates	2	1	1	5
Shore Winds	Rochester	1	2	1	3
Monroe Community Hospital	Rochester	1	1	3	4
Pearl Nursing Center (formerly New Roc)	Rochester	1	2	1	4
Rochester Community Nursing & Rehab	Rochester	1	2	1	4
Wesley Gardens	Rochester	1	1	1	3

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan I&A system.*

\* Last Update: 10/1/2022

Need more help? Call Lifespan (585) 244-8400 or go to the Lifespan website: [www.lifespan-roch.org](http://www.lifespan-roch.org)