|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Plan Name | Plan Representative | Title | Email | Phone | Contact Reason |
| ExcellusExcellus HARPBHO: None |  | Group EmailHCBS Email | healthhomeservicesexcellus@excellus.commember.documents@excellus.com |  | Contact for DisenrollmentYes [ ]  No [x] \*Only exception, is Excellus would like to be contacted if the member is HARP and would like to continue with HCBS Post-DischargeContact for Diligent SearchYes [x]  No [ ]  |
|  | Morgan Jackson | Manager of Health Homes and Outreach Programs  | Morgan.jackson@excellus.com  | (585) 622-0808 |  |
| FidelisFidelis HARPBHO: None |  | Health Home InboxAdult HCBS Inbox | SMHealthHomeInquiry@fideliscare.orgQHCMHARPBH@fideliscare.org |  | Contact for DisenrollmentYes [ ]  No [ ] Contact for Diligent SearchYes [ ]  No [ ]  |
| FidelisFidelis HARPBHO: None | Sasha DiazEric Lantier  | HCBS Program AssociateManager, Behavioral HealthMainstream Contact – general member inquiriesHARP Contact - general member inquiries | SDiaz2@fideliscare.orgELantier@fideliscare.org | (718) 896-6500 x11172(718) 896-6500 x60854(888) 343-3547 x16074(888) 343-3547 x16077 |  |
| Amerigroup Partnership Plan, LLC for BlueCross BlueShield of Western New York  | Kathleen Leonard  | Health Home Manager |  kathleen.leonard@amerigroup.com | (716)-796-2637  | Contact for DisenrollmentYes [ ]  No [ ] Contact for Diligent SearchYes [ ]  No [ ]  |
| Physical Health Contact:Veronica Reyes  | Medical Management Specialist II | Veronica.reyes@amerigroup.com  | W: (866) 231-0847 x 59589 C: (716) 468-2401 |  |
| iCircle | General Information | (844) 424-7253 |  |
| Member Enrollment | (844) 694-2273 |  |
| Independent Health Association (IHA)BHO: Beacon Health | Deborah PoppFaxes of POC or other documents | Health Home Manager | Deborah.Popp@independenthealth.com | (716)635-3857FAX:(716) 250-7119 | Contact for DisenrollmentYes [ ]  No [ ] Contact for Diligent SearchYes [ ]  No [ ]  |
|  |  |  |  |  |
| MVPBHO: |  | Group Email | healthhome@mvphealthcare.com |  | Contact for DisenrollmentYes [ ]  No [x] Contact for Diligent SearchYes [ ]  No [x]  |
| Zelesther Cay Level of Service Requests and POCs for HARP Members | Leader, Medicaid Services and Supports  | Leader, Medicaid Services and Supports  | (914) 372-2229  |  |
| MolinaBHO: Monroe PlanMolina Healthcare | POCs for HARP MembersLisa PfeiferDirector of QualityMember ServicesAdult Plan of Care / HCBSHCBS Authorization Questions – Adult | **CNY Region Only** | molinaNYPOC@molinahealthcare.comLisa.Pfeifer@MolinaHealthCare.ComMhnycasemanagement@molinahealthcare.comCMTriage@Monroeplan.com **(WNY Region Only)** |  | Contact for DisenrollmentYes [ ]  No [x] Contact for Diligent SearchYes [ ]  No [ ] 1-800-223-7242Fax: 1-866-879-4742Fax: 1- 800-962-81891- 844-337-71441-315-928-4884 |
| Molina HCBS Contact | Claire Isaacson, LMHC | **CNY Region Only**  | claire.isaacson@molinahealthcare.com | (315) 928-4542 |  |
| To enroll or recertify with Molina Healthcare | Facilitated Enrollment |  | MHNYsales@molinahealthcare.com  | 1-844-239-4911 |  |
| United HealthcareBHO: HCBS Questions, Eligibility Assessments, SLR, LOSDs, and HARP Full POC:All Health Home Related Communications:  Enrollment and Discharge Notifications, DSE notifications, HH Plans of Care, DOH5055 for 5200, etc | Laura MilesJanice Ganter | HH Transformation Consultant- Circare and HDHH Transformation Consultant – BestSelf and CCDMH | Laura\_miles@uhc.comjanice.ganter@uhc.com  | 952-251-5425763-732-6080 | Contact for DisenrollmentYes [x]  No [ ] Contact for Diligent SearchYes [x]  No [ ]  |
| Jason Ross**Sarah Willis-Brown**, Sr. Care Advocate and HCBS AdministratorUnited HealthCare Community Plan13 Cornell RoadLatham, New York 12110**Laura Miles, LPN**Health Home Transformation Consultant, Population Health Management | HCBS Administrator  | Jason Ross@uhc.comSarah.Willis-Brown@uhc.comLaura\_Miles@uhc.com | 1-(800)-548-6549 Main: 800-548-6549 Ext. 67680952 406 6286952-251-5425 |  |
| Highmark | Kathleen Leonard | **Health Home Program Manager and Foster Care Liaison** | kathleen.leonard@amerigroup.com | 716-698-3327  | Contact for DisenrollmentYes [ ]  No [ ] Contact for Diligent SearchYes [ ]  No [ ]  |