

Hospice and Palliative Care

Palliative care, as defined by the New York State Department of Health, is "health care treatment, including interdisciplinary end-of-life care, and consultation with patients and family members, to prevent or relieve pain and suffering and to enhance the patient's quality of life." Palliative Care focuses on relieving pain and suffering resulting from an illness that may not be cured. Palliative care can be appropriate at any stage of an illness.

Hospice care, which is a specialized form of palliative care, attends to the patient and patient's family during the final stages of the illness. Hospice Care is a Federal program paid for by Medicare (or health insurance benefits if under 65). Services must be provided by a Certified Agency which manages and provides approval for all aspects of care. Care may be provided in a person's home, a nursing home or hospice house.

Additional Information: <https://www.mypcnw.org/fast-fact/general-inpatient-hospice-care/>

Agency	Website	Phone
Rochester Regional Health Home Care and Hospice Care 3111 Winton Rd South Rochester, NY 14623	https://www.rochesterregional.org/home-hospice	(585) 214-1000
UR Medicine Hospice Care (Formerly Visiting Nurse Service Hospice) 2180 Empire Blvd Webster, NY 14580	https://www.urmc.rochester.edu/home-care/hospice-care.aspx	(585) 787-9728

Hospice Residences

Can include inpatient hospice care at a facility or "Comfort Care Homes" these residences are for persons registered with a Certified Hospice Program who have a prognosis of less than three months. In addition to those residences listed below, many Nursing Homes/Skilled Nursing Facilities may also offer hospice care either through Certified Hospice Program or through their specially trained staff. Contact specific facilities for more information if hospice services are available.

Name	Website	Phone
In-Patient Hospice Care		
Hildebrandt Hospice Care Center 2652 Ridgeway Ave Rochester, NY 14626	https://www.rochesterregional.org/locations/senior-services/hildebrandt-hospice	(585) 436-3462
Leo Center for Caring 1500 Portland Ave Rochester, NY 14621	https://stannscommunity.com/leo-center-for-caring/	(585) 598-0999
St. John's Home Comfort Care/Hospice 150 Highland Ave Rochester, NY 14620	www.stjohnshome.com/comfort-care-hospice	(585) 271-0720
Comfort Care Homes		

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Name	Website	Phone
Advent House 1010 Mosley Rd Fairport, NY 14450	www.theadventhouse.org	(585) 223-6112
Aurora House 2495 S. Union St Spencerport, NY 14559	www.aurorahousewmc.com	(585) 617-4863
Benincasa 3880 Rush-Mendon Rd Mendon, NY 14506	www.benincasainc.org	(585) 624-8070
Isaiah House 71 Prince St Rochester, NY 14605	www.theisaiahhouse.org	(585) 232-5221
Journey Home 994 Long Pond Rd Rochester, NY 14626	www.journeyhomegreece.org	(585) 225-1240
Mt. Carmel House 288 Frisbee Hill Rd Hilton, NY 14468	http://www.mtcarmelhouse.com	(585) 366-4949
Patrick Place 2006 Scottsville Chili Rd Scottsville, NY 14546	https://patrickplace.org/	(585) 889-0040
Serenity House of Victor 1278 Brace Road Victor, NY 14564	http://serenity-house.org/	(585) 924-5840
Shepherd Home 1959 Five Mile Line Rd Penfield, NY 14526	www.shepherdhome.org	(585) 381-0890
Sunset House 3746 St. Paul Blvd Rochester, NY 14617	www.sunsethouse.info	(585) 467-3524
Webster Comfort Care 700 Holt Road Webster, NY 14580	www.webstercomfortcare.org	(585) 872-5290

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan system.

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