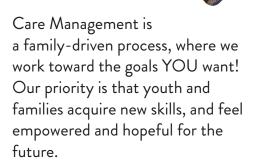
What is CARE MANAGEMENT?

Your Villa Care Manager will work closely with you to build a team of supports around your child and family; to ensure you get connected to needed supports and resources. Call us today!

To speak with Villa of Hope's Children's Care Management Intake team, call 328-0740 x 549



All at no cost to families! Free for families with children enrolled in Medicaid.



CHILDREN'S CARE MANAGEMENT

Empowering and inspiring youth and families

1099 Jay Street, Bldg. P Rochester, NY 14611

CaseManagement@villaofhope.org WWW.VILLAOFHOPE.ORG

CHILDREN'S CARE MANAGEMENT

A part of the Children's Health Homes Network, serving Monroe, Wayne, Ontario, Orleans, Genesee, and Livingston Counties

Empowering and inspiring youth and families

VILLA of HOPE

rebuild. recover. renew.

585-328-0740 x549 WWW.VILLAOFHOPE.ORG

What can Care Management at VILLA of HOPE do for me/my child?

At Villa of Hope, you are #1 with us; we care about your journey. We are set apart from



other children's care management choices because we are specialists in working with youth and families, with an expertise in mental health services. Your culture and values will be respected, and your child will have a voice in the care management process. The Villa has over 75 years of success in helping youth and families.

Your Care Manager can:

- Coordinate all of your child's care and services.
 - Help your child or family set goals and achieve them; in any area of life!
 - Link to resources and community supports to meet your child's identified needs.
 - Learn more about meaningful activities to improve family health.
 - Navigate the complex healthcare and mental health system

The program helped Kiel and his family develop individualized safety plans so that each family member would know how to appropriately handle an escalating situation.

Kiel was a previous recipient of Case Management services from Villa of Hope. Our Children's Care Management staff worked with Kiel, his family, his school, and doctors and therapists to help him succeed.



Do we qualify for Children's Care Management?

Villa of Hope serves families that have childrenup to age 21 that are enrolled in Medicaid and have one or more of the following:

- A mental health diagnosis
- A physical health condition
- A history of trauma

Contact us and we can help you determine if your family is eligible.

CaseManagement@villaofhope.org

At the Villa, we'll get to know your child and family, we ensure we individualize services and do what it takes to provide the support YOU need.

Contact us, and we will help enroll your child in Care Management Services!

Call our Intake Coordinator: 328-0740 x 549

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