**Centralized Services at DHS**

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| If you need: | You can apply: | |
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| **Emergency Assistance for Rent, Food, Eviction Prevention or Housing** | | In person at 691 St. Paul St. |
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| **Temporary Assistance (Cash Benefits)** | | In person at 691 St. Paul St. |
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| **Supplemental Nutrition Assistance Program (SNAP)** | | Online at – [www.mybenefits.ny.gov](http://www.mybenefits.ny.gov) |
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|  | | Call 753-6960 to have an application mailed to you. |
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|  | | In person at 691 St. Paul St. |
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| **Medicaid** | |  |
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| * If you are under age 65 and not disabled, you can call: | | NAVIGATOR: Coordinated Care Services Inc. at 613-7662 |
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|  | | NAVIGATOR: Legal Assistance of Western New York at 1-855-250-7748 |
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|  | | New York Medicaid Choice at 1-800-505 -5678 |
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|  | | Online at <http://healthbenefitexchange.ny.gov> |
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|  | | Call 753-6960 to have an application mailed to you. |
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| * If you are 65 years old or disabled | | Call 753-6960 to have an application mailed to you. |
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| **Emergency Utility/Fuel Assistance** | |  |
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| * Temporary Assistance case is active. | | Call 753-2750 / or you can contact them by email at: [dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us](mailto:dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us) |
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| * Temporary Assistance case is pending. | | Call 753- 2780 / or you can contact them by email at: [dfa2a26.sm.monroe.intakeII@dfa.state.ny.us](mailto:dfa2a26.sm.monroe.intakeII@dfa.state.ny.us) |
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| * Temporary Assistance case is not active or pending. | | In person at 111 Westfall Rd  Call 753-6477 for more information. |
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| **Home Energy Assistance Program (HEAP)** | |  |
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| * Receiving Temporary Assistance | | Call 753-2750 / or you can contact them by email at: [dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us](mailto:dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us) |
| * Pending Temporary Assistance | | Call 753-2780 / or you can contact them by email at: [dfa2a26.sm.monroe.intakeII@dfa.state.ny.us](mailto:dfa2a26.sm.monroe.intakeII@dfa.state.ny.us) |
| * Temporary Assistance case is not active or pending. | | In person at 111 Westfall Rd  Call 753-6477 for more information. |
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| * Receiving Supplemental Nutrition Assistance Program (food stamps) benefits from Team 41 and not receiving Temporary Assistance. | | Call 238-8620 |
| * Senior Citizens age 60 and older who are NOT IN RECEIPT of Temporary Assistance or SNAP. | | Call Lifespan at 244-8400 |
| **Day Care** | | Call 753-6960 to have an application mailed to you or you can contact Daycare by email at – dfa2a26.sm.monroe.childcare-DHS@dfa.state.ny.us |
| **Child Support Services** | | Call 753-1441 to have an application mailed to you. |
| **Home Care Services** | | Call 753-6445 for more information. |
| **Replacement Benefit Cards** | | Call 753-6006 for a replacement card. |

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