

What is CARE MANAGEMENT?

Adult Care Management at Villa of Hope works with a large network of services to support (people) who have Medicaid. We help you set goals, connect and refer you to providers and community resources so you can live your healthiest life.



In addition to coordination with medical services and appointments, Adult Care Management can refer you to other community support to meet your needs.

All at no cost to you! Free for Medicaid recipients, including Managed Care Medicaid and those who have both Medicare & Medicaid.

Call or text today!

To speak to the Villa's Care Management team, call 585-328-0740



VILLA of HOPE
rebuild. recover. renew.

ADULT CARE MANAGEMENT

A team of support – for you.

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ADULT CARE MANAGEMENT

A part of the Health Homes Network



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What can Care Management at VILLA of HOPE do for me?

At Villa of Hope, you are #1 with us; we care about your journey. We are set apart from other care management choices because **we are specialists in working with adults ages 18 and over.** We're also experienced. You will get personalized service and compassionate care management from an organization with 75 years of success in helping people navigate complex systems.



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Your Care Manager can:

- Help you set goals and achieve them; in any area of your life!
- Link to resources for finding affordable housing, food, clothing, childcare and transportation.
 - Learn more about meaningful activities to improve your health and keep you healthy.
 - Advocate on your behalf so you receive the care or treatment you deserve.
- Navigate the complex healthcare system . . . and other systems



“ Ever since I have been working with my care manager, I have hope that my life and my son’s life can be better. I feel like I am on the ball, I have support, and I feel better.”

Desire Pascual

Villa of Hope helped Desire to get her bike, which increased her independence and overall happiness and health!



Do I qualify for Care Management?

Care Management is a voluntary program for people who have Medicaid. To be eligible, individuals must meet one of the following conditions:

- Living with AIDS/HIV, or
- A significant Mental Illness, or
- Two or more chronic health conditions, such as asthma, diabetes, mental health condition or substance use disorder.

Additionally, risk factors must be present, impacting your daily life functioning. Contact us for details.

Health Home Plus services are also available for those who would benefit from more intense support.

At the Villa, we will get to know you, providing individualized services and goal planning. Together, we will do what it takes to get you the support you need to be independent and successful!

Contact us today and we will help you enroll in Care Management Services!

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